



Hotel Fact Sheet

Ali Baba Palace is a unique 4* family-friendly resort, situated in the heart of Hurghada. The city that warms your heart with its beautiful sandy beaches, turquoise waters, and year long sunshine. Hurghada's International Airport is a hub to several different airlines that travel directly to European cities and elsewhere, the city's location on the map makes it an accessible year long getaway for many families, couples, individuals who enjoy diving, sailing or laying on sunny beaches. Hurghada is the place for everyone and Ali Baba make it happen by offering a bit of everything.

General

| | |
|-----------------------|--|
| Address: | Km 17, Hurghada Safaga Rd., Villages rd., Hurghada Beside Aladdin Hurghada Beach Resort.Hurghada Red Sea, Egypt |
| Category: | 4 stars |
| General Manager: | Mr. Ayman Abou Zeid, E-mail: alibaba.gm@hwaidakhotels.com |
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| Website: | www.hwaidakhotels.com www.alibabapalace.com |
| Date of inauguration: | November 2000 |
| Open: | All year round |
| Languages: | English, German, French, Russian, Multilingual staff at the reception desk and animation team. |
| Type of catering: | All inclusive |



Rooms

Number of rooms: **total 756**

Double Room:

646 rooms with garden and pool view, (50 sea view) about 33-35 sq. m, **Maximum 2 Adults +2 Children** occupancy. With: twin or king size beds, bathtub or shower, WC, air condition, direct Telephone, sat. TV, mini-fridge, hair dryer and balcony or terrace.

Triple Room:

27 rooms with garden and pool view, about 33-35 sq. m, **3** adults occupancy. With: 3 singles beds, bathtub or shower, WC, air condition, direct telephone, sat. TV, mini-fridge, hair dryer and balcony or terrace

Families Room Connected:

58 rooms equipped just like a dbl and a connecting door between each two rooms, one with king size bed and the other with twin beds, about 33-35 sq. m each room, maximum **4** adults plus 2 children or **2** adult plus 2,3 or 4 children or **3** adults plus 2,3 children occupancy. With: 2 bathtubs or showers, WC, air condition, telephone, sat. TV, mini-fridge, hair dryer and balcony or terrace.(5 Rooms Family On Going Project)

Bunk Bed Room:

40 rooms about 33-35 sq. m, maximum **3** adults or **2** adult plus 2,3 children occupancy.
With: king size bed and bunk bed, bathtub or shower, WC, air condition, direct Telephone, sat. TV, mini-fridge, hair dryer and balcony or terrace.

Family with 2 bed rooms and one main entrance:

13 family rooms about 70 sq. m, separate bedrooms, maximum 4 adults or 2 adults plus 2, 3 children.
With: king size bed and twin beds, bathtub or shower, WC, air condition, direct Telephone, sat. TV, mini-fridge, hair dryer and balcony or terrace.



Junior Suite:

11 Junior suite about 42-45 sq. m each, one bedroom, maximum 4 adults or 2 adults plus 2 children. With: king size bed, 1 bathtub or shower, WC, air condition, direct Telephone, sat. TV, mini-fridge, hair dryer and balcony or terrace.

Disabled Room:

4 rooms on the ground floor specially designed for the requirements and comfort of disabled guests about 33-35 sq. m, maximum 2 adults or 1 adult plus 1,3 children occupancy.
(4 Rooms On Going Project)

Technical Details:

| | | | | | |
|--|---|-----|---|----|---|
| • With terrace or balcony: | <u>All rooms</u> | yes | X | no | |
| • With Stylish window: | | yes | | no | X |
| • With side sea-view: | <u>n.30</u> | yes | X | no | |
| • With garden/ pool view: | | yes | X | no | |
| • Rooms with connecting door: | <u>n.29</u> | yes | X | no | |
| • Linen change daily: | | yes | X | no | |
| • Towels change daily: | | yes | X | no | |
| • Room cleaning daily: | | yes | X | no | |
| • Laundry: | <u>Extra charge</u> | yes | x | no | |
| • Additional bed in DBL room possible: | | yes | X | no | |
| • Baby cot available: | | yes | X | no | |
| • Carpeting: | | yes | | no | X |
| • Tiled floor: | | yes | X | no | |
| • Bathroom with shower: | <u>328 rooms with shower</u> | yes | X | no | |
| • With separate shower unit: | | yes | | no | X |
| • Bathroom with bathtub: | | yes | X | no | |
| • With separate WC: | <u>One room only</u> | yes | | no | X |
| • TV: | <u>TV - Sat</u> | yes | X | no | |
| • Cooking facilities (kitchenette): | | yes | | no | X |
| • Safe: | <u>At the reception, free of charge</u> | yes | | no | X |
| • Voltage: | <u>220 Volt</u> | yes | | no | X |
| • Adapter necessary: | | yes | | no | X |
| • Pets allowed: | | yes | | no | X |
| • Hair dryer: | | yes | X | | |
| • Telephone: | | yes | X | | |
| • Lift : | | yes | | no | X |



Others:

- Outdoor Pools:
- Outdoor Pools:
- Outdoor Children's pool:
- Separate from main pool:
- Part of main pool:
- Fresh water:
- Salt water:
- Heating:
- Poolside parasols:
- Parasols on the beach:
- Sun beds at the pool:
- Sun beds on the beach:
- Beach and Pool towels:
- Mattresses for sun beds:
- Game room:

| | | | | |
|-----|---|----|---|--------------------------------|
| yes | X | no | | heated-separated-from-mainpool |
| yes | X | no | | Not heated |
| yes | X | no | | |
| yes | X | no | | |
| yes | | no | X | |
| yes | X | no | | |
| yes | | no | X | |
| yes | X | no | | Outdoor |
| yes | X | no | | No extra charge |
| yes | X | no | | No extra charge |
| yes | X | no | | No extra charge |
| yes | X | no | | No extra charge |
| yes | X | no | | No extra charge |
| yes | X | no | | No extra charge |
| yes | X | no | | No extra charge |
| yes | X | no | | Extra charge |

All Inclusive / Half board:

Facilities for children

- Mini club (04-12 years old) Ali Baba Kids 10.00 to 12.30 and 14.30 to 17.00
- Children's pool
- Children play ground
- Baby cots free of charge
- Children evening menu

Medical provision

- Doctor available upon request, "Jasmine Hospital" is in the hotel (extra charge)
 - 0, 5 km to the nest chemistry.
- Jasmine our fully equipped Hospital, is providing medical services in many fields.
24 h Emergency department
www.jasminehospital.com

Methods of payment

- Credit cards: VISA, Euro-Master card - or ATM machine in the hotel chancing money



Restaurants:

Ali Baba has 3 restaurants inside its lobby, offering a wide range of cuisines from around the world that are carefully selected by our international high-skilled Chefs. Our chefs at Ali Baba aim to use both organic and homegrown goods in the menu while including imported ingredients to the dishes to fulfill customer's demand for unique dining and wining experiences. We always promise to serve a range of fresh seafood, high quality poultry and meat. Moreover, we aim to always improve ourselves, renovate and keep Ali Baba a place you would always come back to.

Recent updates include the renovation and the bringing together of the Italian and Oriental restaurants into one, creating room for intimacy and warmth while enjoying the delicacies offered at the buffet.

Our main restaurants menus include International, Italian, Oriental, Indian, and Pan Asian dishes. However, our beach and sushi restaurants offer a seasonal à La Carte menu that sets a mode for romantic evenings with your loved ones. The beach and pool restaurants are weather restrictive.

- Chinese buffet at the pool during the summer
- À la Carte menu serving fresh delicacies from the sea at the beach restaurant
- Made to order sushi at our Sushi bar, is a must try
- **Restaurant's Names :**
 - Main Restaurant: Ringo Tree
 - Italian Restaurant: Morgana-
 - Oriental Restaurant: Zomorodah

Restaurants - Catering: Buffet style

| | |
|--|---------------|
| • Breakfast | 07.00 - 10.00 |
| • Long sleeper breakfast (Continental) | 10.00 - 11.00 |
| • Lunch in Main- & Italian Restaurant only | 12.30 - 14.30 |
| • Dinner in Main- & Italian Restaurant | 18.00 - 21.00 |
| • Dinner in the Oriental Restaurant | 18.00 - 22.00 |
| • Late dinner (Corner for Late Arrival) | 22.00 - 00.00 |

N.B: Please note that smoking is only allowed at the terrace of the main restaurant

Beach Bar Restaurant and Pool Bar

- *Snacks (Hot dog, Hamburger, French fries, Shawarma, Pizza, Stuffed Cannelloni & Lasagna* 12.30 - 16.00



Lobby Bar or Pool Bar, weather related

- Coffee / Cake / Donuts & Crêpe 16.00 - 17.00
- Ice Cream Free Of Charge 15:00 - 16:00
- The 40 thieves discotheque 21.00 - 01.00

Bars - Beverage (24 hours)

"All Inclusive" includes a wide selection of national drinks like soft drinks, beer, coffee, tea, liqueur, spirit and house wine ALL by the glass, daily three bottles of water in the room.

- **Lobby Bar (all inclusive)** 09.00 - 00.30
- **Pool Bar (all inclusive)** 09.00 - 17.00
(01.05.-31.10.09 until 23.00)
- **Beach Bar (all inclusive)** 09.00 - 18.00
- **40 Thieves Disco (all inclusive)** Until 23.00
- **Moorish café (Shesha)** (extra charge) 17.00 - 01.00
- **Ali Baba Sushi Restaurant** (extra charge) 16.00 - 02.00
- Daily a la carte fresh Seafood and Fish, **Beach Bar** 12.00 - 17.00
24 hours
- Daily fresh juices, **Vitamin Bar**, extra charge

Aqua Park :

With the amazing Aqua Park in Ali Baba Palace, the water invites you to a world of fun, excitement and adventure:

- Toddlers Aqua Park (children must be accompanied by parents)
- Teenagers & Adults Aqua Park (age, weight & height restrictive)

Warning guests with heart conditions, pregnant or with back problem should refrain from using the Aqua Park.

The Aqua Park's restaurant serves hot meals, hot and cold drinks, fresh juices and fruits, popcorn & ice cream.

Heated pool.

Opening Time:

Summer : 10:00 - 13:00 / 14:00 - 17:00

Winter: 10:00 - 12:30 / 13:30 - 16:00



The multi-language animation team : also plays a great role at keeping our guests, healthy, active and fit during their holidays by offering them;

- Aqua Gym (in pool water exercise)
- Dance Lessons (Salsa, Belly Dancing, Tango)
- Zumba

Ali Baba Palace also holds a state of the arts arcade with a;

- Ski-Rink (with a professional available during opening hours to assist guests) (Time:12:00 - 00:00)
- Bowling allies (Time:12:00 - 00:00)
- Billiard Tables
- Foot-ball
- Air Hockey

Water Sports are great at our beaches, you can find many exciting and fun filled activities at our connected beaches, get adventurous and try;

- Board-Sailing
- Snorkeling
- Scuba diving
- Banana boat, the donut, and crazy eight
- Boat trips (fishing trips, island hoping, glass boats)

Kids Club

In Ali Baba Palace, it is our goal to ensure that all our guests enjoy a most memorable and pleasant experience regardless of their age. In order to meet our junior guests expectations, we have dedicated a large space at the Palace where the children can partake in fun and creative activities under the care of professionally trained staff members who are multilingual.

At the Kids Club, we have set up an assortment of programs including arts and crafts, painting, cooking and more... The Kids Club also features a mini-disco, a playground, a kids swimming pool, and a special kids food corner.



Opening Time:

Summer: 10:00 - 12:30 / 14:30 - 17:00 / 19:00-19:30 Mini Disco / 20:30 - 23:00

Winter: 10:00 - 12:30 / 14:30 - 16:00 / 19:00-19:30 Mini Disco / 20:30 - 23:00

Entertainment and Events

During your stay at Ali Baba Palace, we promise you a never ending cycle of entertainment taking you from morning to night. Whether it is a show put on by our animation team, an exotic oriental night, or live music that gets you dancing to the beats. We will always try to keep you entertained one way or another. At Ali Baba there is room for relaxation as much as for fun and entertainment. With a wide variety of activities and entertainment facilities, enjoy our daily live shows and daily live music that will surely delight you and add excitement to your trip. Join us during our Fruit festivals and sip on a plethora of fruits, fresh juices, and cocktails. Join us during any of the following festivals: Mango Festival, Strawberry Surprise, Apple Festival, Watermelon Slash Party, Fish Festival, Cook off Party and much more...

At Ali Baba Palace our entertainment team organizes Carnivals and celebrate international holiday events such as;

- Halloween Party (31 October)
- Christmas S. Claus Party (05 December)
- Christmas Eve (24-25 December)
- New Year's Eve (31 December)
- Coptic Christmas (06 January)
- Saint Valentine (14 February)
- Chinese New Year Eve
- Carnival Event
- Easter Event

Beach:

In our beautiful connected beaches, you can delight your spirit with different and extra charge activities: Beach parties and romantic evenings.



- **Areas Activities**

- 2 Hard surface tennis courts (deposit for rackets)
- Basketball (ongoing project)
- Croquet-game
- Green grass soccer playground (new in Ali Baba Palace)
- Table tennis
- Volleyball
- Bowls, Boccie
- Darts
- Social games
- Mini Golf (renovated, opened again March 2010)
- Children playground
- Professional animation program
- Step aerobics
- Water gymnastic
- Water polo
- Belly dance courses
- Fitness room

Couples Retreat at the Palace : A truly romantic experience for you and your partner, starting with our honeymoon suites, candle lit dinners and special spa couple treatments.

You and your partner can immerse yourselves in our luxurious and high quality spa services with our exclusive special couples massage treatment and discounts. Or enjoy yourselves in a private beach cabana just steps away from the water with exclusive service that creates the most pleasant ambience for honeymooners.

Whether you are planning a thoughtful reunion with old friends and colleagues, or if you are looking for a location for an international convention, we have the right venues, the latest equipment, and the trained team to help you organize your events and meet your needs. We look forward to hosting your event..

The Palace offers several venues to suit different events, we are prepared to host conferences, engagement and wedding celebration or any other type of event at our fully equipped conference rooms and open beachside, poolside, and garden spaces.

Engagement, wedding, and anniversary party:

Create lifetime memories and lasting impressions, hold your wedding, propose to your significant other or celebrate your anniversary at Ali Baba Palace for a little something extra. Our management team strives to make every moment special and memorable, whether you are only here for holidays, or on your honeymoon, or even a business event our dedicated team of event planners will create and organize an unforgettable and professional experience for everyone involved.



- Engagement party
- Tropical themed beach wedding party
- Romantic yacht wedding party
- Oriental wedding party
- Anniversary Party
- Romantic Love Ceremony on the Beach

Spa & Wellness

Relax and Renew Your Mind and Body

Pamper yourself with great professional spa and wellness, calm your senses at our saunas and steam rooms. Ease off into a peaceful state of comfort and tranquility and step out fresh and relaxing .

The Spa at Ali Baba Palace offers a range of massages, facial treatments, hammam, a sauna and a steam room. There is also a beauty salon and a fully equipped **gym that is free off charge for our guests.**

Not included in All Inclusive concept

- Health center, Sauna (Stream room), Jacuzzi, Massage, & Hairdresser
- SPA
- Car rental
- Shopping arcade
- Game room, Billiard, Electric darts
- Diving center & equipment, diving courses
- Internet and Wi-Fi in the lobby and Pool Area (Extra Charge)
- Wind surfing & equipment rent, Kite surfing & equipment rent & courses
- 1 Meeting Room with Maximum Capacity 250 Seats Cinema style.
- Laundry service
- Snorkeling
- Bowling
- Ice-skating