

# VOYAGE

T O R B A

## CONCEPT SUMMER 2021

GENERAL INFORMATION			
<b>Hotel Name</b>	Voyage Torba & Private	<b>Year of construction</b>	Voyage Torba 1985 Voyage Torba Private 2010
<b>Category</b>	5* Hotel	<b>Last Renovation</b>	2020 - 2021 Winter Saison
<b>Total Area</b>	73.000 m <sup>2</sup> (Torba) 5.300 m <sup>2</sup> (Private)	<b>Board</b>	Ultra All Inclusive
<b>Address</b>	Atatürk Cad. Torba Mah. 48400 Bodrum/Muğla	<b>Season</b>	<b>23 April – 17 October 2021</b>
<b>Telephone</b>	+90 252 367 18 20	<b>Number of rooms</b>	Voyage Torba 319 Voyage Torba Private 26
<b>Fax</b>	+90 252 367 18 40	<b>Number of beds</b>	Voyage Torba 796 Voyage Torba Private 52
<b>Website</b>	<a href="http://www.voyagehotel.com">www.voyagehotel.com</a>	<b>Air-condition</b>	VRF
<b>E-mail</b>	<a href="mailto:torba@voyagehotel.com">torba@voyagehotel.com</a>	<b>Number of floors</b>	Bungalows (one and two floors)
<b>Call centre</b>	444 90 60	<b>Number of lifts</b>	-
<b>Transfer</b>	Taxis and mini buses from the hotel	<b>Pets</b>	Not allowed
<b>Internet/Wireless</b>	Rooms and common areas (free of charge)	<b>Accepted Credit Cards</b>	Master, Visa
<b>Languages</b>	Turkish, English, German, Russian, French	<b>Other</b>	Scooters, Skateboarding, roller skating and bicycle not allowed in the main building Drones are not allowed outside or inside the hotel

DISTANCES	
<b>Bodrum Airport</b>	30 km
<b>Bodrum City Center</b>	6 km
<b>Nearest Town</b>	Torba
<b>Nearest Hospital</b>	6 km

\*\*\*Considering the safety of the guests due to Covid19 measures in our facilities are given in the link below:

<https://www.voyagehotel.com/voyage-hotels-health-and-safety-declaration>

VOYAGE WELCOMING
Lemonade & Soft drinks
Turkish Delight & Chocolate Covered Strawberries
Valet Service
COMFORT ZONE (Available For The Early Check Ins Or Late Check Outs)

POOLS & BEACH						
<ul style="list-style-type: none"> <li>• 300m long Private beach</li> <li>• 1 pier</li> <li>• Pools operating hours: 08:00 – 18:00</li> <li>• Aquapark</li> <li>• Aquapark operating hours: 10:00 – 12:00 and 14:00 – 17:00</li> <li>• The pools in front of the special room categories are only for the use of the guests who live in this area</li> </ul>						
Pool	Outdoor	Indoor	Fresh Water	Heated	Depth (cm)	Area (m <sup>2</sup> )
Olive Standard Pool	✓		✓		140	325
Olive Standard Kids Pool	✓		✓		35	50
Olive Garden Pool	✓		✓		140	325
Olive Garden Kids Pool	✓		✓		35	50
Executive Sea Side Pool	✓		✓		140	505
Executive Garden Pool	✓		✓		140	300
Executive Garden Kids Pool	✓		✓		35	37,50
Deluxe Lagoon (Exclusive Pool)	✓		✓		140	2015 1100
Private Lagoon Pool (Exclusive pool)	✓		✓		140	915
Aquapark Pool	✓		✓		120	191,52
Kids Aquapark Pool	✓		✓		30	179,76

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### ACCOMODATION

#### Common services offered to all rooms

- Electronic key system
- Mini bar restocked daily: Water, Coca Cola, Fanta, Sprite, Efes beer, mineral water, fruit juices, 1 chocolate wafers, packet of nuts
- As per legislation 4207 smoking law, on usage of Tobacco and Tobacco products are prohibited virtually in all enclosed and substantially enclosed work and public places throughout Turkish
- There are 4 adapted rooms (Olive Standard Room); the width of the bath door is 120 cm and main door width is 120 cm
- There are no connection rooms in standard room category
- Sofa bed is installed in some standard rooms
- Bath cosmetics (shampoo, shower gel, conditioner, body lotion, soap, cotton swabs, make up remover cotton pad)
- Baby set (shampoo, shower gel and soap)
- Digital safe
- Kettle
- Capsule coffee machine

Room Category	m <sup>2</sup>	Facilities	Min./Max. Occupancy
<b>OLIVE STANDARD</b>	<b>43 m<sup>2</sup></b> (interior garden + terrace 61m <sup>2</sup> )	1 bedroom with French bed and 1 sofa bed, VRF air conditioner, mini bar, digital safe, LCD / Satellite TV, Music Chanel from TV, telephone, shower, WC, hair dryer, towel & slipper, tea and coffee facilities, kettle, capsule coffee machine, interior garden, terrace	1/3 adults + 1 infant / 2 adults + 2 children
<b>OLIVE STANDARD FAMILY</b>	<b>57 m<sup>2</sup></b> (interior garden + terrace 75m <sup>2</sup> )	2 bedrooms with 1 French bed and twin beds, in each room VRF air conditioner, mini bar, digital safe, LCD / Satellite TV, Music Chanel from TV, telephone, 2 showers, 2 WC's, hair dryer, towel & slipper, tea and coffee facilities, kettle, capsule coffee machine, interior garden, terrace	2/4 adults + 1 infant
<b>OLIVE GARDEN</b>	<b>37 m<sup>2</sup></b> (interior garden + terrace 53m <sup>2</sup> )	1 bedroom with French bed and 1 sofa bed, VRF air conditioner, mini bar, digital safe, LCD / Satellite TV, Music Chanel from TV, telephone, shower, WC, hair dryer, towel & slipper, tea and coffee facilities, kettle, capsule coffee machine, interior garden, terrace	1/3 adults + 1 infant / 2 adults + 2 children
<b>OLIVE GARDEN FAMILY</b>	<b>56 m<sup>2</sup></b> (interior garden + terrace 76m <sup>2</sup> )	2 bedrooms with 1 French bed and twin beds, in each room VRF air conditioner, mini bar, digital safe, LCD / Satellite TV, Music Chanel from TV, telephone, 2 showers, 2 WC's, hair dryer, towel & slipper, tea and coffee facilities, kettle, capsule coffee machine, interior garden, terrace	2/4 adults + 1 infant
<b>EXECUTIVE SEA SIDE</b>	<b>42 m<sup>2</sup></b> (interior garden + terrace 61m <sup>2</sup> )	1 bedroom with 1 French bed and 1 sofa bed, VRF air conditioner, mini bar, digital safe, LCD / Satellite TV, Music Chanel from TV, telephone, shower, WC, hair dryer, towel & slipper, tea and coffee facilities, kettle, capsule coffee machine, interior garden, terrace	1/3 adults + 1 infant / 2 adults + 2 children
<b>EXECUTIVE SEA SIDE FAMILY ROOM</b>	<b>62 m<sup>2</sup></b> (interior garden + terrace 85m <sup>2</sup> )	2 bedrooms with 1 French bed and twin beds, in each room VRF air conditioner, mini bar, digital safe, in each room LCD / Satellite TV, Music Chanel from TV, telephone, 2 showers, 2 WC's, hair dryer, towel & slipper, tea and coffee facilities, kettle, capsule coffee machine, interior garden, terrace	4 adults + 1 infant
<b>EXECUTIVE DUPLEX ROOM</b>	<b>105 m<sup>2</sup></b> (interior garden + terrace 138m <sup>2</sup> )	<u>First floor</u> : 1 bedroom with 1 French bed, WC, shower, VRF air conditioner, mini bar, digital safe, LCD / Satellite TV, Music Chanel from TV, hair dryer, towel & slipper, tea and coffee facilities, kettle, capsule coffee machine, interior balcony. <u>Ground floor</u> : 1 bedroom with twin beds and 1 sofa bed, WC, shower, VRF air conditioner, minibar, digital safe, LCD / Satellite TV, Music Chanel from TV, hairdryer, towel & slipper, telephone, terrace	3/4 adults + 1 child + 1 infant
<b>EXECUTIVE GARDEN ROOM</b>	<b>42 m<sup>2</sup></b> (interior garden + terrace 61m <sup>2</sup> )	1 bedroom with 1 French bed and 1 sofa bed, VRF air conditioner, mini bar, digital safe, LCD / Satellite TV, Music Chanel from TV, telephone, shower, WC, hair dryer, towel & slipper, tea and coffee facilities, kettle, capsule coffee machine, interior garden, terrace	1/3 adults + 1 infant / 2 adults + 2 children
<b>EXECUTIVE GARDEN FAMILY ROOM</b>	<b>62 m<sup>2</sup></b> (interior garden + terrace 85m <sup>2</sup> )	2 bedrooms with 1 French bed and twin beds, in each room VRF air conditioner, mini bar, digital safe, in each room LCD / Satellite TV, Music Chanel from TV, telephone, 2 showers, 2 WC's, hair dryer, tea and coffee facilities, kettle, capsule coffee machine, interior garden, terrace	2/4 adults + 1 infant

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### SPECIAL CATEGORY ROOMS

#### **DELUXE LAGOON ROOM 60 m<sup>2</sup>** (interior garden + terrace 63 m<sup>2</sup>)

**Features:** 1 bedroom with 1 French bed and 1 sofa bed, LCD / Satellite TV, Music Chanel from TV, VRF air conditioner, mini bar, digital safe, telephone, tea and coffee facilities, kettle, capsule coffee machine, shower, WC, bathrobe, towel, slippers, hair dryer, terrace, interior garden and a pool for the common use of guests staying in this room category

**Min. / Max. occupancy:** 1/3 adults + 1 infant

#### **DELUXE LAGOON FAMILYROOM 90 m<sup>2</sup>** (interior garden + terrace 98 m<sup>2</sup>)

**Features:** 2 separate bedrooms with 1 French bed and twin beds, in each room LCD / Satellite TV, Music Chanel from TV, in each room VRF air conditioner, mini bar, digital safe, telephone, tea and coffee facilities, kettle, capsule coffee machine, 2 showers, 2 WC's, bathrobe, towel, slippers, hair dryer, terrace, interior garden and a pool for the common use of guests staying in this room category

**Min. / Max. occupancy:** 2/4 adults + 1 child + 1 infant

#### **Deluxe Lagoon Room VIP services:**

- Express c/in: 14:00 o'clock
- By check-in Guests will be welcomed and accompanied to the room by Voyage Assistant
- A bottle of wine and fruit plate in the room on arrival
- Mini bar is daily replenished; Coca Cola, Fanta, Sprite, mineral water, fruit juices, Miller beer, water, milk and cacao milk, Gin 5cl, Whiskey 5cl, Raki 5cl, vodka 5cl, 18 cl white wine, 18 cl red wine, 1 pack of chips, nuts, and wafer
- Capsule coffee machine, kettle, tea and coffee set up, tea varieties, coffee varieties, water and mug set
- VIP Room set up - brand toiletries (shampoo, body lotion, shower gel, hair conditioner, soap), slippers, one box of napkins, hand towels, bathrobe, beach towels, bath foam, nail file, cotton buds, make up cotton, shower cap, shoe horn, shoe polish, sewing kit, shaving kit, bath glove, tooth kit, comb
- Turndown service
- Except Steak House - and Wen Teppanyaki restaurants, other à la carte restaurants will be free of charge
- A private Lagoon Bar and sun terrace will be available for only Deluxe Lagoon guests

#### **PRIVATE LAGOON ROOM 55 m<sup>2</sup>** (interior garden + terrace 70 m<sup>2</sup>)

**Features:** 1 bedroom with 1 French bed and 1 sofa bed, LCD TV, air conditioner, mini bar, digital safe, LCD TV, tea and coffee facilities, capsule coffee machine, telephone, shower, WC, bathrobe, towel, slippers, hair dryer and a pool for the common use of guests staying in this room category

**Min. / Max. occupancy:** 1 / 3 adults + 1 infant

#### **Private Lagoon Room VIP services:**

- Express c/in: 14:00 o'clock
- By check-in Guests will be welcomed and accompanied to the room by Voyage Assistant
- A bottle of wine and fruit plate in the room on arrival
- Mini bar is daily replenished; Coca Cola, Fanta, Sprite, mineral water, fruit juices, Miller beer, water, milk and cacao milk, Gin 5cl, Whiskey 5cl, Raki 5cl, vodka 5cl, 18 cl white wine, 18 cl red wine, 1 pack of chips, nuts, and wafer
- Capsule coffee machine, kettle, tea – coffee set up, tea varieties, coffee varieties, water and mug set
- VIP Room set up - brand toiletries (shampoo, body lotion, shower gel, hair conditioner, soap), slippers, one box of napkins, hand towels, bathrobe, beach towels, bath foam, nail file, cotton buds, make up cotton, shower cap, shoe horn, shoe polish, sewing kit, shaving kit, bath glove, tooth kit, comb
- Turndown service
- Private Restaurant and Private Bar are for the common use of guests staying in this room category. Private Restaurant provides breakfast, lunch and dinner and the Private Bar provides 24 hours beverage service
- Except Steak House - and Wen Teppanyaki restaurants, other à la carte restaurants will be free of charge

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### FOOD & BEVERAGES

- 1 Main Restaurant, Cuisine24, 1 Private Restaurant (serving Voyage Torba Private guests only), 7 a la Carte Restaurants, 2 Snack Restaurants, 8 Bars (Private Bar serves Voyage Torba private guests only), 1 Patisserie, 1 Kid's restaurant
- Breakfast, lunch and dinner buffets at Main Restaurant and Cuisine 24
- Main Restaurant's capacity is for 900 people (700 people indoors and 200 outdoors)
- There is a kid's buffet, Baby corner (for parents to make soups or puree), Diet corner and live cooking corner at the main restaurant
- Depending on the season 3 varieties of fruit and vegetable juices available at the Main Restaurant (Orange and 2 other varieties of seasonal Fruit)
- High chair for babies is available at Main Restaurant, Snack Restaurants, A'la Carte Restaurants and Cuisine24 Restaurant
- All drinks are served to the table
- All beverage and food brands are original
- Special food can be prepared upon request for guests who have allergies
- Deluxe beverages (sparkling wine, bottled wine and deluxe alcoholic beverages) are at extra charge
- Cuisine 24 A'la Carte Restaurant provides food and beverage service (free of charge- 24 hours)
- Shows in the common area of the A'la carte street in the evening

Degusto Main Restaurant	Breakfast	07:00 – 11:00
	Lunch	12:30 – 14:30
	Dinner	19:00 – 21:30
Degusto Main Restaurant (Kids Buffet)	Kids Buffet Breakfast	07:00 – 11:00
	Kids Buffet Lunch	12:30 – 14:30
	Kids Buffet Dinner	19:00 – 21:30
Cuisine 24	Breakfast	07:00 – 12:00
	A'la Carte Menu / Beverage Service	24 hours
Private Restaurant (Only for Private guests)	Breakfast	07:00 – 11:00
	Lunch	12.30 – 16:00
	Dinner	19:00 – 21:30
Beach Snack	Kebappa Restaurant	12:30 – 16:00
Executive Bar	Beach	10:00 – 24:00
Vanille Patisserie	A la Carte Street	10:00 – 18:00
Aqua Snack	Aqua Pool	12:30 – 16:00
Ice Cream	Patisserie, Aqua Bar, Executive Bar, Tugi Kids World	10:00 – 18:00

### A LA CARTE RESTAURANTS

Restaurant Name	Cuisine	Location	Opening Times	Occupancy	Free	Extra
<b>Cuisine 24</b>	International	Outdoor & closed area	24 hours		✓	
<b>Vista</b>	Italian	Outdoor & closed area	19:00 – 22:00			5 €
<b>Gracias</b>	Mexican	Outdoor & closed area	19:00 – 22:00			5 €
<b>Kebappa</b>	Turkish	Outdoor & closed area	19:00 – 22:00			5 €
<b>Blue Voyage Fish</b>	Fish	Outdoor	19:00 – 22:00			10 €
<b>Wen</b>	Far East	Outdoor & closed area	19:00 – 22:00			5 €
<b>Wen Teppanyaki</b>	Japanese	Outdoor	19:00 – 22:00			20 €
<b>Carino</b>	Steak	Outdoor & closed area	19:00 – 22:00			20 €

- A-la-carte restaurant reservations can only be made via the Voyage Hotel Application between 9:00 a.m. and 3:00 p.m.
- All restaurants are free of charge for children between 0 to 11,99

**Note:** Voyage Torba & Voyage Torba Private may close A la carte restaurants and similar facilities at certain times due to insufficient number of guests, unfavourable weather conditions or other similar operational reasons.

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BARS			
	Bar	Opening Times	Free
<p><b>Raki:</b> Efe, Yeni Rakı, Tekirdağ, Yeni Rakı "Yeni Seri", Ala, "Ustaların Karışımı", Kulüp Rakısı, Tekirdağ Gold, Efe Gold, Sarı Zeybek</p> <p><b>Wine:</b> Kavaklıdere, 2 varieties of house wine</p> <p><b>Beer:</b> Efes Pilsen, Beck's, Efes light, Beck's, Miller, Corona, Bomonti Filtresiz</p> <p><b>Soft drinks:</b> Cappy Fruit Juice, Coca Cola, Coca Cola Light, Fanta, Sprite, Sparkling Water, Schweppes Tonic, Uludağ Lemonade, Fusetea, Ayran, Pet Bottled Water</p> <p><b>Hot drinks:</b> Coffee (bean), Espresso, Cappuccino, Latte, Turkish Coffee, Turkish Tea, Herbal Tea</p> <p><b>Fresh Fruit Juice:</b> 3 varieties of fresh fruit and vegetable juice</p>	Degusto Main Restaurant Bar	07:00 – 11:00 12:30 – 14:30 19:00 – 21:30	✓
<p><b>Raki:</b> Efe, Yeni Rakı, Tekirdağ, Yeni Rakı "Yeni seri", Ala, "Ustaların Karışımı", Klüp Rakısı, Tekirdağ Gold, Efe Gold, Sarı Zeybek, Göbek Rakı</p> <p><b>Wine:</b> Local and import 2 varieties of house wine</p> <p><b>Beer:</b> Efes Pilsen, Efes light, Beck's, Miller, Corona, Bomonti Filtresiz</p> <p><b>Vodka:</b> Absolut (Blue, Pears, Raspberry, Mandarin, Vanilla), Gilbey's, Smirnoff (Apple, Orange, North), Finlandia Vodka</p> <p><b>Whiskey:</b> Jim Beam, Ballantine's, Jack Daniel's, Chivas Regal, Dewar's, Long John, Jonny Walker Red Label, J&amp;B, Jameson, Black Label, Dimple, Gentlemen Jack, Glenlivet</p> <p><b>Tequila:</b> Olmeca Silver, Olmeca Gold, El Jimador Blanco, Pepe Lopez Silver</p> <p><b>Vermouth:</b> Martini Dry, Martini Rosso, Martini Bianco, Garrone Bitter, Garrone Dry, Garrone Rosso, Garrone Bianco, Cinzano</p> <p><b>Gin:</b> Beefeater, Gilbey's, Gordon Gin, Stamford</p> <p><b>Rom:</b> Bacardi, Havana C. Blanco, Havana C. Anejo 3 Years, Captain Morgan Gold, Captain Morgan White</p> <p><b>Cognac:</b> Sorau Brandy, ST-Remy VSOP, Martell VS.</p> <p><b>Liquor:</b> Archers, Campari, Safari, Kahlua, Bakers Irish Cream, Baileys Irish cream, Malibu, Local Liquor varieties, Batıda De Coco, Fernet Branca, Jagdtraum, Jagermeister, Sambuca Morena, Ramazotti Amor, Sheridan's, Aperol, Cardinal Melon, Di Saranno, Grappa, Limonchello</p> <p><b>Soft Drinks:</b> Energy drink, Cappy fruit juice, Coca-Cola, Coca-Cola Light, Fanta, Sprite, Sparkling Water, Schweppes Tonic, Uludağ Lemonade, Fusetea, Ayran, Pet Bottled Water</p> <p><b>Hot Drinks:</b> Coffee (bean), Espresso, Cappuccino, Turkish Coffee, Turkish Tea, Herbal Tea, Aromatic Fruit Tea</p>	Danza Bar	22:00 – 02:00	✓
	Executive Bar	10:00 – 18:00	✓
	Lagoon Bar	10:00 – 18:00	✓
	Vanille Patisserie Bar	10:00 – 24:00	✓
	Cuisine24 Bar	24 hours	✓
	Bar	10:00 – 18:00	✓
	Aqua Bar	10:00 – 18:00	✓
	Beach Lounge	10:00 – 24:00	✓
	Private Bar	24 hours	✓

\*The Premium alcoholic beverage brands which are not included in the concept are extra charge

\*\*Cessation the importation of some beverage brands during the season and / or not being able to be provided by the supplier company may cause changes in the brands of beverages.

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ENTERTAINMENT & ACTIVITIES	
Free	Extra
<ul style="list-style-type: none"> <li>Disco 'Danza Bar' (Outdoor / 22:00 – 02:00)</li> <li>Fitness Centre (07:00 – 20:00)</li> <li>Aerobic</li> <li>Step</li> <li>Water gym</li> <li>Canoe, windsurfing with license</li> <li>Tennis (1 court with tartan ground, ball, racket)</li> <li>Daytime and evening animation and live music</li> <li>Wellness activities, football and far east sports organized by professional sports trainers, for adults and children</li> </ul>	<ul style="list-style-type: none"> <li>Banana</li> <li>Jet Ski</li> <li>Ringo</li> <li>Fly Fish</li> <li>Water ski</li> <li>Tennis flood light</li> </ul>

TUGI KIDS WORLD
<ul style="list-style-type: none"> <li>TUGI Kids World opening times are 10:00 – 24:00 (under parental supervision from 21:00 to 24:00)</li> <li>0 – 3 ages Smiling Babies Club, 4 – 12 ages Mini Club</li> <li>0 – 3 age group can join the mini club under the supervision of their parents</li> <li>Fun Park is free. 0 – 3 age group can join the Fun Park under the supervision of their parents</li> <li>The pool use for all children has to be taken under the supervision of their parents</li> <li>Sand painting is extra charge</li> <li>Activities at mini club: playgrounds, bakery, pizza baking, cake baking, face and body painting, native American day, pirate day, Olympic day, birthday parties, mini disco</li> <li>Kids Club shows, service times and seasons are subject to change</li> </ul>

SMILING BABIES			
	Available Services	Free	Extra
Reception	Baby stroller**	✓	
Room	Baby cot*, baby bath and a net*, potty*, toilet seat*, baby phone**, bedside lamp*, baby cam**, digital thermometer, multi-socket, steam inhaler**, baby nose aspirator*, 3 cartoon channels, at Mini Bar milk, milk chocolate, chocolate wafer	✓	
Main Restaurant	Kids Restaurant, kids buffet, high chair, baby bottle sterilizer, microwave, blender, fruit yoghurt, milk and milk chocolate, fruit juice, baby food in jar 125gr., chicken and meat bullion soup, boiled vegetable (for preparations of soups), bottle warmer	✓	
Mini Club	Sleeping room, TV room, baby food, mini kitchen, in mini kitchen: kettle, micro wave, bottle sterilizer, blender, fruit yoghurt, milk, fruit juice, bottle warmer	✓	
Pool & Beach	Play ground on the beach, swim nappies	✓	
Room & Mini Club	Baby sitting		✓

\* On request and subject to availability

\*\* On request and subject to availability, with deposit

HONEYMOON CONCEPT
<ul style="list-style-type: none"> <li>Fruits basket, wine, flowers, dessert plate and nut platter in the room on arrival</li> <li>Bathrobe, slippers and decoration</li> <li>One off breakfast to the room on a chosen day (the Guest Relations officer will contact the honeymoon couple)</li> <li>A complimentary photo from the hotel photographer</li> <li>Free reservation for one of the a la carte restaurants (once per stay)</li> <li>20% discount for a massage at the SPA Centre</li> </ul>

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OTHER SERVICES	
Free	Extra
<ul style="list-style-type: none"> <li>• Parking (max. 200 cars)</li> <li>• Parasol, sun bed, beach towels (at the pool and beach)</li> <li>• Nurse (24 hours)</li> <li>• Safe at reception</li> <li>• <b>Special services for birthday and anniversary</b>, birthday card and wine sent to the room</li> <li>• Comfort Zone</li> <li>• Spa Centre (Turkish Bath, Sauna, Steam Bath, Vitamin Bar)</li> </ul>	<ul style="list-style-type: none"> <li>• Laundry</li> <li>• Photo shop</li> <li>• Doctor upon request</li> <li>• Telephone and fax</li> <li>• Special organizations and celebrations</li> <li>• Spa Centre (Massage and Turkish Bath Treatments, Skin and Body Treatments)</li> </ul>

## AWARDS & CERTIFICATES

<b>2020</b>
TUI GLOBAL HOTEL AWARDS 2020
OTELPUAN AWARD - VOYAGE TORBA
OTELPUAN AWARD - VOYAGE TORBA PRIVATE
TRIPADVISOR TRAVELLERS CHOICE – TOP 25 BEST OF THE BEST – WORLD’S 18 <sup>th</sup> , EUROPE’S 6 <sup>th</sup> & TURKEY’S 3 <sup>rd</sup> BEST ALL-INCLUSIVE HOTEL
<b>2019</b>
RECOMMENDED ON HOLIDAYCHECK
OTELPUAN AWARD 2019 TORBA
OTELPUAN AWARD 2019 TORBA PRIVATE
<b>2018</b>
HOLIDAY CHECK VOYAGE TORBA & VOYAGE TORBA PRIVATE
ZOOVER AWARDS
BOOKING.COM GUEST REVIEW AWARDS 2018 (8 out of 10)
OTELPUAN AWARD 2018 TORBA
OTELPUAN AWARD 2018 TORBA PRIVATE
GUEST REVIEW AWARDS BOOKING.COM
JET2HOLIDAYS QUALITY AWARD 2018
<b>2017</b>
TRAVELIFE GOLD
TRIP ADVISOR CERTIFICATE OF EXCELLENCE
<b>2016</b>
CORENDON - HOTEL OF THE YEAR AWARD 2016
7. OTELPUAN AWARD
HOLIDAYCHECK QUALITY SELECTION
<b>2015</b>
HIGHLY RECOMMENDED AWARD ZOOVER
THOMAS COOK PROVEN QUALITY
HOLIDAYCHECK QUALITY SELECTION
<b>2014</b>
HIGHLY RECOMMENDED AWARD ZOOVER
HOLIDAYCHECK QUALITY SELECTION
TRIP ADVISOR CERTIFICATE OF EXCELLENCE
<b>2013</b>
CORENDON CHILD FRIENDLY HOTEL
HIGHLY RECOMMENDED AWARD ZOOVER
<b>2012</b>
HIGHLY RECOMMENDED AWARD ZOOVER
OTELPUAN EAGEN REGION SILVER POINT AWARD
TRIP ADVISOR BEST HOTELS TOP 25
TRIP ADVISOR CERTIFICATE OF EXCELLENCE
TRIP ADVISOR TRAVELLERS’ CHOICE WINNER
HOLIDAYCHECK QUALITY SELECTION
<b>2011</b>

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THOMAS COOK AWARD FOR EXCELLENCE
OTELPUAN EAGEN REGION SILVER POINT AWARD
<b>2010</b>
HIGHLY RECOMMENDED AWARD ZOOVER
OTELPUAN EAGEN REGION SILVER POINT AWARD
ISO 9001 QUALITY MANAGEMENT SYSTEM
ISO 22000 FOOD MANAGEMENT SYSTEM
14001 ENVIRONMENTAL MANAGEMENT SYSTEM
18001 EMPLOYEMEE HEALTH & SAFETY SYSTEM
BLUE FLAG
GREEN KEY
GREEN STAR
TRAVELIFE GOLD
7. OTELPUAN AWARD

*Join the Happiness*