

## GENERAL INFORMATION



Swandor Hotels & Resorts Topkapı Palace, inspired and built by the Topkapi Palace in Istanbul, invites you on a fairytale journey through time. 20 km from the center of Antalya and 16 km from Antalya International Airport, in the most impressive area of the Mediterranean coast in Kundu, you can expect a breathtaking holiday in the standard of the Sultans.

<b>CATEGORY</b>	5 stars
<b>CONSEPT</b>	Ultra All Inclusive
<b>TEL NO</b>	+90 242 431 26 00
<b>FAX NO</b>	+90 242 431 23 89
<b>WEB PAGE</b>	<a href="http://www.swandorhotels.com">www.swandorhotels.com</a>
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<b>ADRESS</b>	Kundu Mahallesi Yaşar Sobutay Bulvarı No 442 07110 Aksu / Antalya

## RESTAURANTS & BARS

All beverages are served in a glass. An extra cost is applied to all bottled beverages. 24 hours Room Service is extra. Minibar is filled upon arrival and used bottles are completed according to usage every day. Beverages that are not included in the concept (bottled drinks, energy drinks, some imported drinks, branded wines and champagne) are extra.

The use of outdoor / indoor facilities at our hotel may vary according to seasonal conditions and the number of guests. The details of activity and services (date, time, location etc.) can be changed or canceled completely if necessary.

## A LA CARTE RESTAURANTS

À la carte restaurants are operating between 19:00 – 22:00 and offer international and Turkish cuisine. Rich À la carte menu options are available. An extra cost is applied for À la carte restaurant reservation and has to be done in advance.

À la carte restaurants are free of charge for children between 0-6 years old and a 50% discount is applied for children between 7-12 years old. Alcoholic and non-alcoholic local drinks which are included in the concept are served free of cost.



Reservations may be done at the Guest Relations desk located in the lobby until 14:00 pm.

### Safir Restaurant (Fusion Kitchen)

This restaurant offers fresh gastronomic flavours of the world cuisine.

### Hanedan Restaurant (Turkish A la carte)

In our Hanedan A la carte you will find the most outstanding examples of Turkish cuisine

## OPENING HOURS FOR BARS

Pasha Bar	09:00 - 24:00	Alcoholic & non alcoholic drinks
Lalezar Bar	09:00 - 24:00	Alcoholic & non alcoholic drinks
Mahzen Bar	10:00 - 24:00	Alcoholic & non alcoholic drinks
Gülizar Bar	18:00 - 01:00	Alcoholic & non alcoholic drinks
Şerbet Bar	10:00 - 18:00	Soft drinks, Beer
Derya Bar	09:00 - 18:00	Alcoholic & non alcoholic drinks
Kubbe Disco Bar	23:30 - 02:00	Alcoholic & non alcoholic drinks
Divan Servis Bar	21:00 - 07:00	Alcoholic & non alcoholic drinks
Irish Pub	20:00 - 24:00	Alcoholic & non alcoholic drinks
Derya Servis Bar	11:00 - 18:00	Alcoholic & non alcoholic drinks
Xone Bar*	21:30 - 24:00	Alcoholic & non alcoholic drinks
*operates during party nights.		
Bergüzar Bar	19:00 - 24:00	Alcoholic & non alcoholic drinks
Seyir Bar	18:00 - 21:00	Wine & Coffee

## OPENING HOURS FOR FOOD

Breakfast	07.00 – 10.00	Hünkâr Restaurant Open Buffet
Late Breakfast	10.00 – 11.00	Divan Restaurant
Pavillion	10.00 – 18.00	At the beach (extra)
Snack	11.00 – 18.00 12.30 – 16.00	Derya Restaurant Hürrem Sultan
Lunch	12.30 – 14.00	Hünkâr Restaurant Open Buffet
Dinner	19.00 – 21.00	Hünkâr Restaurant Open Buffet
Late Dinner / Early Breakfast	21.00 – 07.00	Divan Restaurant Open Buffet
Patisserie	15.00 – 18.00	Saray Patisserie
Mini Club Lunch	11.30 – 13.00	Rino Kids Club Restaurant
Mini Club Dinner	18.00 – 19.30	
Room Service	24 / 7	Extra

- Ice Cream service is available at Saray Patisserie, Hünkâr Restaurant and Derya Bar.
- Tea & Coffee is served at Saray Patisserie

- Local and important non alcoholic and alcoholic drinks.
- Wine options are available at A'la Carte and Hünkâr Restaurant.

## RINO KIDS CLUB



Rino Kids Club is a specially designed entertainment centre for our little guests to let them feel special during their holiday. Our kids' club animators organise different activities for children 4 – 12 years old between 10:00 and 23:30. An indoor and outdoor playground area is available. Rino Kids Club has a kids' restaurant which serves according to seasonal and occupation conditions.

Right next to our Rino Kids Club an outdoor playground is available. Accompanied by our experienced animators; different sport activities, pool games, competitions and creative activities are organised every day for our little guests in the kids' club. We also have a mini disco and a mini-stage where we can discover talents of our little guests.

### Activities included in the concept

- Thematic activities every day
- Special games, courses and painting activities
- Special kids' restaurant (Operating hours/days depend on the weather conditions & occupancy)
- Outdoor and indoor thematic playgrounds

### Activities with extra cost

- Private babysitting services (reservation in advance is necessary)
- Baby car rental

### CHILDREN CONCEPT

- Children Beds
- Free Wi-Fi in public areas
- Children's Restaurant
- Ice Cream Service
- Cakes and other pastry products
- Children's Pool and Water Slides
- Children's Mini Club
- Mini Club Staff Trained in child care
- Outdoor Playground
- Canopy Playground on the beach
- Children's Entertainment and Activities

### BABY CONCEPT

- Baby Cots
- Room Cleaning Service
- In-room kettle for food preparation
- Baby Potty if requested
- Baby buffet in the Main Restaurant
- Bottle Sterilization in the Main Restaurant and Kids Club Restaurant
- Baby care unit in few general toilets
- Mini Club sleeping room



## BEACH, AQUAPARK PAVILLIONS & POOLS



### POOLS

We offer our guests an unforgettable bathing experience with different pools and water slides available in different locations and sizes (operates depending on weather conditions and hotel occupancy)

The pools are closed after 19:00 for safety and health reasons.

### AQUAPARK

There are 8 water slides in our aquapark, including 5 for adults and 3 for children.

### BEACH

On our 250 meters long sandy beach, shower and dressing rooms, WC, sun loungers with awnings and 2 piers are available. Beach towels are free.

### PAVILLIONS

You can make your holiday unforgettable with our specially designed pavilions on the beach.

There are 12 gazebo on the pier and 4 VIP pavilions on the beach.

**Gazebo features:** sitting-rest area, towels, beverage service, fruit service in the morning, dessert service in the afternoon.

**VIP pavilion features:** sunbed on the shaded terrace, sitting-rest area, refrigerator, safe, towels, beverage service, fruit and sparkling wine service in the morning, dessert service in the afternoon.

All pavilions are subject to a charge and you can contact our Guest Relations Department for reservations.

## GENERAL ACTIVITIES



## FREE SERVICES

- Wi-Fi usage in the rooms and general areas
- Safety box in the rooms
- Fitness Centre (Age limit :16+)
- Animation and sport activities
- Table Tennis
- Beach towels, sunbeds, umbrellas
- Baby chair at the restaurants, Mini Club services
- Water slides (operate according to seasonal conditions)
- Indoor swimming pool (operates according to seasonal conditions)

## EXTRA SERVICES

- Room Service 7/24
- À la Carte Restaurants
- Pavilions at the beach
- High speed Wifi
- Medical and ambulance services
- International Calls
- Laundry services
- Tennis courts, illumination of tennis courts and equipment
- Baby sitter, Baby carriage
- Photographer's services
- Spa, Massages and care services
- Shopping services (jewellery, market, hairdresser, water pipe, leather shop ... etc.)

## CREDIT CARDS

Visa, Mastercard etc.