

ROYAL HOLIDAY PALACE 2023 SUMMER & CONCEPT

GENERAL INFORMATION			
Company	: Stone Group	Season	: 12 Months
Category	:5*	Location	: 53.000 m ²
Pension status	: Ultra All Inclusive	Floor	: 10 floors
Opening year	: April 2011	Capacity	: 604 rooms
Credit cards	: Visa, Mastercard	Pets	: Pets are not allowed

CONTACT INFORMATION			
Address	: Lara Tourism Center, Antalya / Turkey	Fax	: +90 242 352 17 12
Telephone	: +90 242 352 25 25	E-mail	: sales@stonegroup.com.tr info@royalholidaypalace.com reservation@stonegroup.com.tr
Call Center	: 0 850 850 70 70 - +90 537 440 91 51	Website	: www.stonegroup.com.tr

DISTANCES			
Distance to Airport	: 15 km	Transfer possibilities	: Bus, taxi
Distance to Antalya	: 17 km	It's coastal location and qualities	: Private sandy-gravel beach and pier

GENERAL ROOM QUALITIES

Total: 604 Rooms - MAIN BUILDING

ROOM TYPES AND QUALITIES	SUPERIOR STANDARD ROOM	SUPERIOR STANDARD DISABLED ROOM	DUPLEX FAMILY ROOM	FAMILY ROOM WITH CONNECTION DOOR	JUNIOR SUITE	DELUXE SUITE	TRIPLEX SUITE	KING SUITE
Balcony	✓	✓	✓	✓	✓	✓	✓	✓
Carpet Floor	✓	✓	✓	✓	✓	✓	✓	✓
Electronic Room Key	✓	✓	✓	✓	✓	✓	✓	✓
Kettle (tea/coffee setup)	✓	√	✓	✓	✓	✓	✓	✓
Chair or sofa	✓	✓			✓	✓	✓	✓
Worktable (desk) and chair	✓	✓	✓	✓	✓	✓	✓	✓
Mini bar	✓	✓	✓	✓	✓	✓	✓	✓
Satellite TV	✓	✓	✓	✓	✓	✓	✓	✓
Direct dial phone	✓	✓	✓	✓	✓	✓	✓	✓
Bathroom	✓	✓	✓	✓	✓	✓	✓	✓

amenities								
Hairdryer	✓	✓	✓	✓	✓	✓	✓	✓
wc	✓	✓	✓	✓	✓	✓	✓	✓
Bathroom	✓	✓	✓	✓	✓	✓	✓	✓
Phone in bathroom	✓	✓	✓	✓	✓	✓	✓	✓
Central air conditioner	✓	√	√	✓	√	✓	✓	✓
Electronic safe	✓	✓	✓	✓	✓	✓	✓	✓

ROOM & SUITE	QUALITI	ES		
ROOM TYPE	TOTAL	MAXIMUM CAPACITY	ROOM SIZE	QUALITIES
Superior Standard Room	461	3 Adults + 1 child	46	1 bedroom (1 double bed and 1 single bed) consists of WC, bathtub, balcony. Sea, side sea or land view. Minimum capacity 1 adult, maximum capacity 3 adults+1 child.
Superior Standard Disabled room	6	2 Adults	46	1 bedroom (1 double bed and 1 single bed), bathroom and WC with private equipment. Minimum capacity 1 adult, maximum capacity 2 adults. Land view.
Duplex Family Room	47	4 Adults	75	Two - storeyed, 1 bedroom on each floor without separating door between. One room with 2 single beds, bathroom with shower whereas the other consists of 1 French size bed and bathroom with bathtub. Minimum capacity 2 adults +2 children, maximum capacity 4 adults. Sea and land view
Family Room with connection door	56	4 Adults	60	2 separated bedrooms with connection door between. One room with 2 single beds and the other consists of 1 double bed and 1 bathroom. Minimum capacity 2 adults +2 children, maximum capacity 4 adults. Sea and land view.
Junior Suite	7	2 Adults + 1 child	60	One bedroom and one living room. Bathroom with bathtub. Maximum capacity 2 adults +1 child. Land View.
Deluxe Suite	24	4 Adults	85	2 bedrooms and one living room with connection door between. One room with 2 sing beds, bathroom with shower, whereas the other consists of 1 French size bed and bathroom with bathtub. Most of these suites include a Jacuzzi. Maximum capacity 4 adults. Land View.
Triplex Suite	2	4 Adults	114	Three-storeyed with 1 room on each floor. Totally 2 bedrooms and one living room. Bedroom on the top floor with a double bed and bathroom with bathtub, bedroom on the middle-floor with 2 single beds and bathroom with shower, living room in the basement. Maximum capacity 4 adults. Land View.
King Suite	1	4 Adults	180	Two - storeyed. Bedroom on the top floor with a double bed and bathroom with bathte bedroom with 2 single beds and bathroom with shower, living room and kitchen are or the basement. Parquet Floor. Maximum capacity 4 adults, with Sea View.

^{**} Central air conditioner (Depend on weather conditions, by the hour)

^{**} Daily room cleaning and towel change, linen change at least 3 times per week

^{**} Baby cots are available upon request.

^{**} All rooms are non-smoking.

HONEYMOON CONCEPT					
SERVICE	FREE OF CHARGE	WITH FEE	SERVICE	FREE OF CHARGE	WITH FEE
Fruit basket, a bottle of champagne and dessert plate to the room	✓		Bathrobe		✓
Room Service		✓	On the first morning after arrival day we serve breakfast service to the room	✓	

BIRTHDAY AND WEDDING ANNIVERSARY CONCEPT					
SERVICE	FREE OF CHARGE	WITH FEE	SERVICE	FREE OF CHARGE	WITH FEE
Fruit basket , wine and small cake to the room	✓		Room service		✓

OTHER SERVICES										
SERVICE	FREE OF CHARGE	WITH FEE	SERVICE	FREE OF CHARGE	WITH FEE					
Babysitting (with reservation in advance)		✓	Rent a Car		✓					
Hairdresser		✓	Photo Services		✓					
Shopping Area		✓	Game Room (Bowling, Billiards and Computer games)		✓					
Dry Cleaning and Laundry		✓	Telephone		✓					
Print-out, fax, photocopy)		✓	Cakes and Flowers (without concept)		✓					
Bathrobe		✓	Pillow Menu		✓					
Pavilion		✓	Buggy Renting		✓					

				SU	MMER SEASO	N
				APRIL 1	st – OCTOBEI	R 31th
ESTAURANT	KITCHEN	FORM	EXPLANATION	OPENING	CLOSING	ULTRA ALL INC.
Vapiano	İtalian	A'la Carte Restaurant	With delicious Italian tastes and ideal atmosphere Vapiano Restaurant.	18:30	21:30	With fee
Hashi	Fareast	A'la Carte Restaurant	Different kinds of tastes are served in the Hashi Restaurant.	18:30	21:30	With fee
Lal	Turkish	A'la Carte Restaurant	While tasting unique Turkish tastes indulge yourself in a magical Turkish night with Turkish hospitality.	18:30	21:30	With fee
Deep Blue	Sea Food	A'la Carte Restaurant	With its own not to be missed ambience and Seafood from the Mediterranean Sea, you can have an unforgettable dinner at the Deep Blue Restaurant.	18:30	21:30	With fee
El Torito	Mexican	A'la Carte Restaurant	The tastes of Mexican Cuisine which we chose only for you may be tried at the Mexican Restaurant.	18:30	21:30	With fee
Геррапуакі	Japanese	A'la Carte Restaurant	The unforgettable Japanese Show cooking is waiting for you.	18:30	21:30	With fee

^{*}A la Carte restaurants will serve our guests in case to reach specified number of reservations, operating dates and times will be determined by the conditions of the season.

^{*} According to the dress code being applied in our Hotel, quests who wear clothes such as shorts, swimsuit, and slippers could not enter the restaurants.

_				SU	MMER SEASO	N
				APRIL 1		
RESTAURANT	ACTIVITIES	FORM	EXPLANATION	OPENING	CLOSING	ULTRA ALL INC.
	Breakfast	Open Buffet	Priority service to children, diet buffet, Coffee, tea service, brewing tea varieties.	07:00	10:00	✓
Palace Main	Late Breakfast	Open Buffet	Simplified breakfast buffet	10:00	11:00	✓
Restaurant	Lunch	Open Buffet	Diet buffet, all drinks served on the table, priority service to children.	13:00	14:30	✓
	Dinner	Open Buffet	Different themes every evening , diet buffet, all drinks on the table, priority service to children	18:30	21:00	✓
	Breakfast	Open Buffet	Breakfast is served as an open buffet in our restaurant, which is considered for our kid guests.	07:00	10:00	✓
Bambino Kids Restaurant	Lunch	Open Buffet	Lunch is served as an open buffet in our restaurant, which is considered for our kid guests.	12:30	13:30	✓
	Dinner	Open Buffet	Dinner is served as a buffet in our restaurant, which is considered for our kid guests.	18:00	20:00	✓
Turquoise Snack Restaurant	Lunch	Food	Join us for a wonderful lunch.	12:30	15:00	✓
Palace Bistro Restaurant	Midnight Snack Buffet	Open Buffet	Satisfy one's hunger foods	00:00	07:00	✓
Palace Patisserie	Patisserie & Beverage service	Buffet	Bakery products	16:00	23:30	√
Food corners	Aperitif	Food	Ice Cream, Coffee & Cake, Toast, Doner Kebab, Baked Potatoes, Dessert (waffle), Pizza, Sandwich and Fruit in the mini restaurants under the Amphitheatre are available for guests.		available at s of the day.	√
Room service	Food & Beverage service	Menu	Menu of room service	24 h	ours	With fee
Turkish Tent	Food service	Food	Traditional Turkish pastry service (depends on weather conditions)	12:00	16:00	✓

BARS								
				SUMMER SEASON				
				APRIL :	1st – OCTOBEF	R 31th		
BARS ACTIVITIES FORI	FORM	EXPLANATION	OPENING	CLOSING	ULTRA ALL INC.			
Pera Lobby Bar	Beverage Service		Enjoy the relaxing atmosphere and rotation of the earth with a drink at the Pera Lobby Bar.	24 hours		√		
Piano Lobby Bar	Beverage Service		Enjoy the fine atmosphere of our lobby.	17:00	00:00	√		
Pool Bar	Beverage Service		Taste our favourite cocktails at the Pool Bar with Live Music and special animation activities are available on some days of the week.	10:00	00:00	√		

Pier Bar	Beverage Service	Feel the sun with a refreshing drink at Pier Bar.	09:30	18:00	✓
Terrace Bar	Beverage Service	The terrace bar is located on the lobby floor at your disposal.	17:00	00:00	√
Turquoise Snack Bar	Beverage Service	Snack bar with a rich menu of drinks welcomes you.	10:00	16:30	√
Amphi Bar	Beverage Service	Located by the pool the Amphi bar is at your disposal.	10:00	21:30	✓
Oxygen Bar	Beverage Service	Enjoy the music played by our DJ.	23:45	02:00	✓
Bowling Bar	Beverage Service	While playing Billiard or Bowling, enjoy a drink.	16:30	00:00	√

MINIBAR

- * Soft drinks consist of water and beer.
- * It's filled in once a day for free.

ENTERTAINMENT					
ACTIVITY	FREE OF CHARGE	WITH FEE	ACTIVITY	FREE OF CHARGE	WITH FEE
Daily animation activities	✓		Musical shows	✓	
Evening shows	✓		Professional dance Show (some days a week)	✓	
Live music (some days a week)	✓		Concept parties (some days a week)	✓	
Competitions	✓		Disco concept days (Pier Party; some days a week)	✓	

SPORTS and ACTIVITIES					
ACTIVITY	FREE OF CHARGE	WITH FEE	ACTIVITY	FREE OF CHARGE	WITH FEE
Morning GYM	✓		Pool Games	✓	
Dance Courses	✓		Dart	✓	
Step Aerobic	√		Tennis Court daytime use (reservation is required, hard coating)	✓	
Table Tennis	✓		Tennis Equipment (rackets and balls)	✓	
Boccia	✓		All Water Sports		✓
Water Polo (pool)	✓		Fitness center	✓	
Tennis court with floodlighting		✓	Beach volley	✓	
Tennis Courses		✓	Water gym	✓	
Deck chairs and sun umbrellas	✓				

OTHER SERVICES (FREE OF CHARGE-WITH FEE)								
SERVICES	FREE OF CHARGE	WITH FEE	SERVICE	FREE OF CHARGE	WITH FEE			
All fresh squeezed fruit and vegetable juices		✓	Deck chairs and sun umbrellas	✓				
Imported champagne		✓	Wireless internet normal speed in the Lobby area, public areas and in the rooms (with the guest's own device)	√				
All drinks demanded in bottles		✓	Beach and pool towels (with deposit, second towel change on the same day with fee)	✓				
Local and imported custom wines		✓	Luxury imported drinks (12 years+ whisky, cognac, bourbon VSOP/XO etc.,)		✓			
A la Carté restaurants		✓						

SPA & WELLNESS					
SERVICES	FREE OF CHARGE	WITH FEE	SERVICE	FREE OF CHARGE	WITH FEE
Indoor Pool (winter season)	✓		Capsule Treatment		✓
Sauna	✓		Massage		✓
Turkish Bath (without treatment)	✓		Skin care		✓
Steam Bath, Relax room	✓		Body Treatment		✓
Jacuzzi (winter season)	✓		Doctor-Nurse (24 hours available in emergency cases)		✓

^{*}Children under the age of 16 are not allowed to use without parents

MINI CLUB (GUE	MINI CLUB (GUEN CLUB)									
AGE	MINI CLUB	ACTIVITY	ALL INCL.	APRIL 1st – OCTOBER 31th						
4 – 12 age (Children under the age of 4 should be accompanied by parents)	Mini disco, children's play area, water park for children	Face Painting ,Table Games ,Cartoon Film, Handwork – Hobby work, T-shirt Painting (extra charge), Sand Painting (extra charge) Bowling, Mini Basketball	~	10:00 - 12:00 14:30 - 17:00						

POOLS							
Pool	Outdoor	ındoor	Heated	Soft water	In the garden	Deep	m²
Main pool	✓			✓	✓	140 cm	3700
Water Slides Pool	✓			✓	✓	110 cm	270
Kids Pool	✓			✓	✓	35 cm	50
Kids Slides Pool	✓			✓	✓	85 cm	50
Indoor kids pool (in winter season)		✓		√		35 cm	16
Indoor pool (in winter season)		✓		✓		140 cm	300

AQUAPARK (10:00-12:00 /14:00-17:00) For Adults (Children under the age of 7 need written permission from their parents)								
SERVICE	FREE OF CHARGE	WITH	SERVICE	FREE OF CHARGE	WITH FEE			
Body Slide I Length 73,91 m	✓		Multislide Length 40,70 m Height 9,60 m	√				
Rafting Slide Length 97.02 m Height 9,60 m	√		Rafting Slide Length 40,21 m Height 9,60 m	✓				
Body Slide II Length 79,67 m Height 9,80 m	√							

FOR CHILDREN (Children under the age of 15	can use)				
SERVICE	FREE OF CHARGE	WITH FEE	SERVICE	FREE OF CHARGE	WITH FEE
Compact Slide	✓		Slide	✓	
Length 10,72 m Height 3,30 m			Length 23,67 m Height 3,30 m		
Wide Slide	✓				
Length 10,60 m Height 3,30 m					

LUNAPARK (15:00-17:00/19:00-21:00) For Adults (Children under the age of 7 need written permission from their parents)							
SERVICE	FREE OF CHARGE	WITH FEE	SERVICE	FREE OF CHARGE	WITH FEE		
Discovery (maximum Capacity 8 pax)	✓		Gondola (maximumCapacity 16 pax)	✓			
Ferris Wheel (maximum Capacity 8 pax)	✓			✓			

LUNAPARK For Children					
SERVICE	FREE OF CHARGE	WITH FEE	SERVICE	FREE OF CHARGE	WITH FEE
Dodgem (maximum Capacity 8 pax)	✓		Swing (maximum Capacity 12 pax)	✓	
Plane (maximum Capacity 6 pax)	✓		Trampoline** (Maximum Capacity 4 pax)	✓	

^{**} Children under the age of 3 are not allowed to use the Trampoline. Max weight 60 kg per person.

^{*} Additional 2 whirlpools are available for guests, each is 15 $\ensuremath{\text{m}^2}$

ROYAL HOLIDAY PALA	ACE MEETING R	OOMS		ı				
Name of meeting room	Width	Length	M²	Height	Banquet Style	Classroom Style	Theatre Style	U Style
Grevillea	39	33	1287	4,20	750	400	1000	70
Grevillea 1	19	33	627	4,20	500	200	500	35
Grevillea 2	20	33	660	4,20	500	200	500	35
Lespedeza	14	17	238	3,90	*	70	80	42
Erica	10	15	150	3,90	*	60	75	40
Albizia	8	14	112	3,90	*	46	50	30
Foyer	10	33	330	*	*	*	*	*

^{*} Aquapark and Luna Park are open dependent on weather conditions.

 $[\]ensuremath{^*}$ Our indoor pool is open between the dates of 01.11. – 31.03.

TECHNICAL MATERIALS

- **Barco vision, Barco vision curtain, Barco vision voice system
- **Wired microphone, Wireless microphone, Stand microphone, Head set,
- **Flip Chart, Board Pen, File & pen
- **For further information please contact the Sales & Marketing Department.

CONCEPT POLICY AND PROCEDURES

- 1. All beverages will be served in glasses; there is no bottle beverage service.
- 2. All beverages will be served to the table by the service staff (except breakfast).
- 3. Service staff has the right to refuse to serve alcohol in case of a guest being heavily under the influence in order to maintain guests' wellbeing.
- 4. Imported luxury drinks (12 years+ whisky, cognac, bourbon VSOP/XO etc.,) and some imported drinks are not inclusive.
- 5. There are kettle, coffee/ tea facilities in all rooms.
- 6. There are soft drinks and beer in the Mini bar which is daily refreshed.
- 7. A la carte restaurants are available only with reservation in advance and with service charge.
- 8. A la Carte restaurants will serve our guests in case to reach specified number of reservations, operating dates and times will be determined by the conditions of the season.
- 9. Room service is with an extra charge.
- 10. All fresh fruit and vegetable squeezed juices are with an extra charge.
- 11. There is no alcoholic beverages service for those under the age of 18.
- 12. According to the dress code of our hotel, guests who wear clothes such as shorts, swimsuit, slippers cannot be let into the
- 13. Animation activities (place and times), food and beverage outlet's opening time and days will be determined by the management according to the seasonal operation.
- 14. Complimentary and extra services may be altered during the season depending on the supply of some imported and local goods.
- 15. Travel agencies need a confirmation from the hotel sales department before printing catalogue text. The Hotel is not responsible for any wrong information printed without approval.
- 16. It is forbidden to use iron, water pipe etc. in the rooms. In case of any damage to the room, it will be charged to the guest.
- 17. All import drinks served are permitted by Customs Directorate.
- 18. According to the Turkish Law smoking is prohibited in Indoor areas.
- 19. There are wristbands provided by reception, for guest safety and also to be able to use the hotel facilities.
- 20. Royal Holiday Palace Hotel reserves the right to make changes to the concept without providing any information to 2. and
- 3. Person or the institutions.