



Orange County Resort Hotel Kemer, with a small but very compact infrastructure, designed according to 16th century Dutch architecture, invites you to experience a magical atmosphere with a magnificent view of the Taurus Mountains and its perfect harmony with the deep blue Mediterranean Sea. The hotel, located on the seashore, attracts attention not only for its architecture, but also for the corresponding quality of service and staff.

Thanks to the ultra-all-inclusive concept, you can spend time in the stylish areas of our hotel, enjoy the pools, sunbathe on the pier and the beach, enjoy parties and show programs day and night, and to complement your vacation, you can enjoy delicious meals in restaurants and quality drinks in bars that are open at any time of the day. In addition, our little guests at Orange County Resort Hotel Kemer can have fun all day long in the kiddie pool, water slides and mini club.

You can choose our modern and comfortable rooms according to your needs, in which all the details that you may need during your vacation have been thought out. An unforgettable summer experience awaits you at the best holiday hotel in Turkey.

We will be glad to see you in our hotel.

CATEGORY	5 stars (eco-friendly object)
OPENING YEAR	2005
YEAR OF LAST RECONSTRUCTION	2020
ADDRESS	Atatürk Bulvarı Yenimahalle 07980 Kemer, Antalya
TELEPHONE	+90 242 814 72 00
WEB SITE	www.orangecounty.com.tr
E-MAIL	info@orangecounty.com.tr
CONCEPT	Ultra All Inclusive
TOTAL NUMBER OF ROOMS	526 номеров / 1128 человек
HOTEL AREA	21000 M ²
HOTEL STYLE	Архитектура Голландии XVI века
BLUE FLAG	Evet
BEACH LENGTH	90 M
FEATURES OF THE BEACH	First line, pebbles
NUMBER OF ELEVATORS	5
DISTANCE	Кемер центр 300м, Анталия центр 45км, Аэропорт Анталии 60км
VEHICLES	Bus, taxi (charge)
KNOWLEDGE OF FOREIGN LANGUAGES	English, German, Russian, Persian
PETS	Not accepted

CAPACITY AND ROOM INFORMATION

ROOM	NUMBER OF ROOMS	ROOM SIZE	ROOM CAPACITY	GENERAL INFORMATION
STANDARD LAND VIEW ROOM	328	26 m ²	Max.2+1 / 3	New interior design, some rooms with balcony and land view.
STANDARD SEA&POOL VIEW ROOM	160	26 m ²	Max.2+1 / 3	New interior design, some rooms have a French balcony, side sea view.
FAMILY ROOM	16	52 m ²	Max.3+1/4	New interior design, some rooms have a French balcony land view.
VOLENDAM HOUSES (FAMILY ROOMS)	19	45 m ²	Max.4+1/5+1	New interior design, pool view, separate from the main building.
QUEEN BEATRIX SUITE	1	182 m ²	Max.2+2 / 4	One bedroom with large French bed and bathroom, 2nd bedroom with 2 single beds and bathroom, large living room, modern interior design, jacuzzi on the terrace.
AMSTERDAM SUITE	1	68 m ²	Max.2+2 / 4	One bedroom with a large French bed and bathroom, 2nd bedroom with 2 single beds and bathroom, living room, modern interior design, terrace.
PRINCESS MAXIMA SUITE	1	96 m ²	Max.2+2 / 4	One bedroom with a large French bed and bathroom, 2nd bedroom with 2 single beds and bathroom, living room, modern interior design, terrace.

GENERAL CHARACTERISTICS OF THE ROOMS

Number of rooms for disabled people	5	LCD TV	√
Hair dryer	√	Electronic door	√
Central air conditioning system	√	Fire alarm system	√
Telephone	√	Bath accessories	√
Mini Bar (non-alcoholic drinks)	√	Makeup mirror	√
Safebox	√	Bath / shower	√
Satellite television	√	Wireless Internet	√
* Bathroom accessories include: shampoo, hair conditioner, body lotion, shower gel, soap, makeup cotton pads, cotton swabs, cap, hygiene bag			

SUIT ROOM CONCEPT

CONCEPT FOR HONEYMOONS

VIP welcome	Quick C / IN
Quick C / IN	Special food and beverage offerings to the room
Special food and beverage offerings to the room	Themed door and room decoration
Newspaper service	20% discount at our spa center.
One free dinner at the A'la carte restaurant	Bathrobes, slippers, private bathroom setup
One free lodge service at the pool or pier	
Concierge services	
20% discount at our spa center.	
Free late c / out (depending on availability).	
Bathrobes, slippers, private bathroom setup	

RESTAURANTS AND BARS

RESTAURANTS	TYPES OF SERVICE	SERVICE	WORKING TIME	PERIOD
Main restaurant	Breakfast	Buffet / self service	07:00 – 10:45	30.04.2021 30.11.2021
	Lunch		12:30 – 14:30	
	Dinner		19:00 – 21:30	
	Late supper		00:00 – 02:00	
Snack Restaurant	Snacks	Self service	12:00 – 17:00	30.04.2021 30.11.2021
Turkish pizza gozleme	Service near the hookah counter		11:00 – 15:00	01.05.2021 31.10.2021
Patisserie	Cakes, pastries, savory and sweet biscuits, baklava		13:00 – 18:00	30.04.2021 30.11.2021
A'la Carte Restaurant	Restaurant is extra charge. Reservation is carried out one day before, for children under 2 years old is free.	Service to the table	19:00 – 21:00	01.05.2021 31.10.2021
Room service	Guest room	Payable service	24 hours	30.04.2021 30.11.2021
Ice Cream	March, April and November months service will be open from 15:00 to 17:00	Self service	13:00 – 17:00	30.04.2021 30.11.2021

- The composition and variety of food offered in restaurants and bars may vary during the pre- and post-season, including March-April and October-November.

BARS	SERVICE	WORKING TIME	PERIOD
1e Klasse Lobby Bar	07: 00-00: 00 alcoholic and non-alcoholic drinks are free. 00: 00-07: 00 alcoholic drinks are paid.	24 hours	30.04.2021 30.11.2021
Grand Cafe Bar	Self service	10:00 – 00:00	30.04.2021 30.11.2021
Bulldog Coffee Shop	Self service	20:00 – 00:00	01.05.2021 31.10.2021
Pier Bar	Self service	10:00 – 18:00	01.05.2021
		22:00 – 00:00	31.10.2021
Disco Bar	Self service	00:00 – 02:00	30.04.2021 30.11.2021
Beach Bar	VIP Bar Self service	00:00 – 07:00	01.05.2021 31.10.2021
Molen Bar	The bar located under the mill/ Self service.	10:00 – 18:00	01.05.2021 31.10.2021
X-tra Bar	Paid bar. Service takes place at the pier.	21:00 – 00:00	01.05.2021 31.10.2021

- In Bars, local alcoholic drinks and some imported drinks are free.
- Serving both food and drinks to the table is made only in the A'la Carte restaurant.
- Mini-bar in the rooms is replenished every day with non-alcoholic drinks.
- Hours and periods of ice cream service may vary according to season, guest profile and product delivery upon request from hotel management.
- Opening / closing times and times of bars can be changed by the hotel administration depending on weather and seasonal conditions.

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FOOD AND BEVERAGE SERVICE	FEATURES	EXTRA CHARGE	FREE OF CHARGE
Freshly squeezed juices	Private enterprise	√	
Corn	Private enterprise	√	
All local and imported alcoholic beverages	In designated bars and at certain times.		√
All local and imported bottled drinks		√	
Premium and VIP drinks		√	
Mini Bar	Mini bar replenishment every day with only soft drinks.		√
Room service	24 hours	√	

ACTIVITIES	FEATURES	EXTRA CHARGE	FREE OF CHARGE
Table tennis			√
Fitness Center (Advance booking, limited number of guests)	Within the scope of personal responsibility and use.		√
VIP Lodge	VIP service is provided on the pier and by the pool.	√	
Water slides (2 pcs.)	Work at certain hours specified by the hotel administration.		√

OTHER TYPES OF SERVICE	FEATURES	EXTRA CHARGE	FREE OF CHARGE
Limited outdoor parking	Valet service is not provided.		√
	If the parking lot is full, the parking service is provided on an empty lot next to the hotel.		
Laundry service, washing and ironing	Working time 09:00 – 16:00	√	
Hammam, Sauna, steam room	Private enterprise. Massage paid service by prior reservation.		√
Wireless internet connection	Internet is available throughout the hotel.		√
Safe in the room			√
Beach towels	Towels are issued on special cards and are changed once a day.		√
Sun loungers and umbrellas			√

• **Parking at the hotel for a limited number of cars. Guests can park their car in special parking lots which are not far from the hotel. The hotel is not responsible for any damage to the car on the stand.**

ENTERTAINMENT & ANIMATION

Animation: Daytime animation, sports activities, theme parties on the pier, dance shows, programs and a disco on certain days of the week.

Sports activities: fitness center, water gymnastics, water polo, darts, table tennis, Kangoo Jump (on certain days of the week)

The period and time of events can be changed by the hotel administration depending on weather, seasonal and physical factors.

Kids club: Opening hours 10:00 - 00:00, age category of children from 4 years old to 12, children who have not yet turned 4 years old visit the mini club is provided only if accompanied by parents. There is also a children's playground on the beach and by the pool, a children's pool, an evening mini disco.

• **In the pre- and post-season periods including March, April and November, club opening hours are subject to change.**

POOLS & BEACH

POOLS	NUMBER OF POOLS	DEPTH	SQUARE	SWEET WATER	HEATING	SLIDES
Outdoor pool	1	140 cm	2.470 m ²	√		
Aqua Park	1	110 cm	676 m ²	√		2
Indoor pool	1	140 cm	185 m ²	√	√	
Kids Pool	1	40 cm	83 m ²	√		

• During the pre- and post-season periods including March, April and November, the opening hours of the pools and waterslides are subject to change.

Beach: beach strip 90m long, pebbly beach, entrance to the sea is heated, the beach is intended only for hotel guests, certified by the blue flag a 2,000 m² wooden pier, showers and changing cabins are located on the pier, beach and pool area. Lifeguards on duty are on the beach and by the pool.

CONFERENCE HALLS

CONFERENCE HALLS	HEIGHT	SQUARE	PLAN	CAPACITY
VAN GOGH HALL	4,50 m	600 m ²	CLASS POSITION	200 PAX
			BANQUET POSITION	350 PAX
			THEATER POSITION	350 PAX
			COCKTAIL POSITION	500 PAX
			U POSITION	80 PAX

Conference room equipment: wireless microphone, 2 wired microphones, 2 wired microphone feet, fixed barcovision blind (4x3 m), Barcovision (portable screen 2x2 m), DVD player, portable audio system, PC, TV (LCD), overhead projector, audio system flipchart.

For more safety of our guest restrictions for some of our services can be apply because of COVID-19 pandemic.

GENERAL CONCEPT RULES

- Alcoholic beverage service is prohibited for children under 18 years old according to the local laws.
- Hotel management has the right not to serve alcohol to guests who may harm themselves and their surroundings after a certain consumption of alcohol.
- The check out time is at 11:00. Room keys, armbands and towel cards has to be returned to the reception during the check out.
- Late c/out and early c/in are paid and subject to availability.
- According to the ultra all inclusive concept all guests are able to use food and beverage services just for themselves.
- Ultra all inclusive concept starts from check in day at 14:30 , ends check out day at 11:00.
- All beverages and foods which are not available at our buffets and at à la carte restaurants are served paid.
- In case of taking food and beverages which served in the facility to the rooms, they will be billed as extra in guests' accounts.
- Beach, pier and water slides are available according to the weather conditions.
- Pets are not allowed.
- Dry cleaning service is not provided in the hotel, our hotel can not be held responsible for problems that may arise by external companies.
- Smoking is forbidden in indoor areas according to the local laws. Contrary situation is subject to financial sanctions determined by local authorities.
- Use of water pipes, irons and similar personal devices are not permitted in the rooms and all damages incurred by the guest, including damages caused by such use in the room and in the hotel, will be charged to the guest with its renewal fee.
- Water pipes and all similar tools and equipment that may create a fire hazard will be handed over to the management and will be given back at c/out time. The damage caused by use will be charged to the guest.
- Children has to be accompanied by their parents at the water slides, pools and activity areas.
- Our guests who use the Fitness Center are self responsible for any health problems that may arise from individual work.
- Guests are not allowed to listen to loud music and disturb the surrounding with portable devices in the open air and in the rooms.
- Safe box is free of charge in all rooms, hotel is not responsible for any lost property.
- Our hotel has arm band usage for security and service convenience and arm bands are charged in case of loss.
- Central Air Condition service hours depend on the weather conditions.
- Private businesses' services (shopping center, market etc.) don't belong to the hotel and hotel is not responsible for provided services.
- Pest control and disinfection is carried out regularly according to international quality norms.
- Outside activities and snack restaurant services depend on the season, guest profile and product supplement. Hotel management has the right to change or cancel these services and activities.
- Parties, animation programs and other activities depend on the weather conditions, season and guest profile. Hotel management has the right to change or cancel these services and activities.

OUR AWARDS AND CERTIFICATES

- 2014 World Travel Awards Design Hotel
- 2014 World Travel Awards Entertainment Hotel
- 2015 World Travel Awards Design Hotel
- 2015 World Travel Awards Entertainment Hotel
- 2016 World Travel Awards Entertainment Hotel
- 2017 World Travel Awards Entertainment Hotel
- 2018 World Travel Awards Entertainment Hotel
- 2019 World Travel Awards Entertainment Hotel
- 2020 World Travel Awards Design Hotel
- HolidayCheck 2014
- HolidayCheck 2015
- HolidayCheck 2016
- Top Hotels 2011
- Top Hotels 2014
- Top Hotels 2019
- Tripadvisor 2016 Certificate of Excellence
- QM Quality Management Awards 2017
- Mavi Bayrak 2018
- Mavi Bayrak 2019
- Mavi Bayrak 2020
- Otelpuan.com Otelpuan Ödülü 2019 Kemer
- Otelpuan.com Otelpuan Ödülü 2019 Alanya
- Otelpuan.com Otelpuan Ödülü 2020 Kemer
- Otelpuan.com Otelpuan Ödülü 2020 Alanya
- Otelpuan.com Otelpuan Ödülü 2020 Belek
- ETS Tur, Misafirlerin Tercihi 2018 Kemer
- Booking, Traveller Review Award 2020 Belek
- Booking, Traveller Review Award 2020 Kemer
- Booking, Traveller Review Award 2020 Alanya
- Expedia, Best Rate Competitiveness 2018 Alanya
- Hotels, Loved By The Guest 2020 Alanya
- Angelonyx, World's Best Hotels on Video
- Tatilbudur.com Memnuniyet Ödülü 2017 Kemer
- Tatilbudur.com Memnuniyet Ödülü 2018 Alanya
- Tatilbudur.com Memnuniyet Ödülü 2019 Alanya
- Tatilbudur.com Memnuniyet Ödülü 2019 Kemer
- Zoover Holiday Reviews