

Dear Guest,

We would like to welcome you to the **Old Palace Resort**, thank you for selecting our hotel to spend your holiday and wish you a very nice stay with us. The whole team of the **Old Palace Resort** will save no efforts to make your stay a wonderful one.

The Hotel Management,

**ALL INCLUSIVE FORMULA**

**FOOD**

El Kasr Restaurant Buffet Style	<ul style="list-style-type: none"> <li>• Breakfast</li> <li>• Lunch</li> <li>• Dinner</li> </ul>	<ul style="list-style-type: none"> <li>• From 07:00 hrs – 10:00 hrs</li> <li>• From 12.30 hrs – 14:30 hrs</li> <li>• From 18:30 hrs – 21:00 hrs</li> </ul>
Lobby Bar	<ul style="list-style-type: none"> <li>• Late breakfast</li> </ul>	<ul style="list-style-type: none"> <li>• From 11:00 hrs - 13:00 hrs</li> </ul>
Lobby Bar Pool Bar	<ul style="list-style-type: none"> <li>• Afternoon Sweet and Tea Corner</li> <li>• Afternoon snacks</li> </ul>	<ul style="list-style-type: none"> <li>• From 15:00 hrs – 18:00 hrs</li> <li>• From 13:00 hrs – 17:00 hrs</li> </ul>
La Cucina A' la Carte Restaurant	<i>Italian Cuisine/Sea Food, Food against charge, All Inclusive drinks free</i> <b>10 US \$ credit per person per week</b>	From 19:00 hrs – 21:00 hrs Reservation is required
Poncho A' la Carte Restaurant	<i>Brazilian Cuisine, Food against charge, All Inclusive drinks free</i> <b>10 US \$ credit per person per week</b>	From 19:00 hrs – 21:00 hrs Reservation is required
Sea Breeze Bar at the main swimming pool	Snacks, Mini Sandwiches. Ice cream	From 13:00 hrs – 17:00 hrs From 13:00 hrs – Sunset

**BEVERAGES**

In-Room Service	One big bottle of mineral water at the room with Tea & coffee making facility	Daily refreshed
Lobby Bar	Local alcoholic cocktails, soft drinks, tea & coffee.	From 10:00 hrs – 23:00 hrs
Sea Breeze Pool Bar	Local alcoholic cocktails and soft drinks served by glass, tea & coffee.	From 10:00 hrs – Sunset (S&W) From 20:00 hrs – 23:00 hrs (S)
Jacuzzi Bar Jacuzzi Pool	Local alcoholic cocktails and soft drinks served by glass.	From 10:00 hrs – Sunset
La Bonita Disco Bar	Local alcoholic cocktails and soft drinks served by glass.	From 20:00 hrs – 23:00 hrs (W) From 23:00 against charge
Beach Bar	Local alcoholic cocktails and soft drinks served by glass, tea & coffee.	From 10:00 hrs – Sunset

**AGAINST CHARGE**

Al Khan Oriental Café	Oriental cold / hot drinks, local alcoholic drinks & water-pipes and oriental entertainment.	From 18:00 till 00:00
Room Service/ Mini Bar	Available 24 hours/ Filled up upon request	
Manual Coffee machine	Espresso/ Cappuccino/ Turkish Coffee	

**INFORMATION:**

- Opening times of the restaurants and bars are subject to change according to seasonality.
- Fresh juices and Turkish coffee is extra charge.
- Room bill credit limit is 1000 L.E
- **For hygiene reasons, Food & Beverage items must be consumed within the restaurants or bars only, as it's not allowed to take the food plats outside of the restaurants or bars.**
- Clinic: against charge on call 24 hrs through the reception.
- GYM: open from 09:00 hrs – 20:00 hrs (free of charge)
- SPA & Beauty Saloon: against charge open from 09:00 hrs – 20:00 hrs
- Bicycle Rental: against charge
- Billiard: against charge at the reception.
- Safe boxes are available in all guest rooms free of charge.
- **Please consider the dress code for the restaurants, requested to wear smart casual dress during dinner time (no slippers/ swimming shorts or half shirt).**
- A missing / lost towel card is charged 200EGP
- A missing / lost kev card is charged 35EGP