



NOVOTEL Palm All inclusive formula

Dear Guest,

Welcome to **Novotel Sharm El Sheikh Palm Resort!**

Novotel Sharm El Sheikh is a premium resort that became a landmark in the destination through unique location, services and facilities. Peaceful atmosphere and warm hospitality make any stay an unforgettable experience.

Kindly note that you will enjoy the following during your stay **On all Inclusive basis** and our team will be at your disposal at any time to answer your specific requests.

RESTAURANTS & BARS:

- La Palma Restaurant:

Located in the main building of the Palm resort. Open buffet;

Breakfast : From 06:30 to 10:30
Late Breakfast : From 10:30 to 12:00 noon
Lunch : From 12:30 to 14:30
Dinner : From 18:30 to 22:00

AL Carte Restaurants (AL Dente Italian & Al Sharqi Oriental Restaurants) located directly on the beach Open from 12:30 to 17:30 and from 19:00 to 23:00.

(You can only dine once per stay for a set menu dinner and you are able to get a credit of 6 US\$ per person as food credit to order from Al carte menu), booking should be done one day in advance at the front desk or guest relation desk. Please present the dinner voucher to the person in charge at the restaurant.

Bubbles BAR:

Located in front of La Palma Restaurant. Open from 10:00 till midnight

Beach Bar:

Located directly on the hotel beach. Open from 10:00 till sunset

Snack & Ice Creams:

Served at the Bubbles bar from 15:00 till 17:00

Beverages:

- Small bottle of mineral water per person on daily basis will be placed at your room.
- Free Mini bar upon arrival with no refill

NON Alcoholic drinks:

Tea/American coffee/Nescafe, Canned juice, Water, Soft drinks (Coca cola, Sprite and Fanta) served by glass

Alcoholic drinks:

Local Beer, Local Spirits (Gin, Vodka, Rum, Brandy) served by Glass

NB: You can order the above beverages from the Bubbles and Beach bars at their individual operations hours.

Local wine served by glass in La Palma restaurant during lunch and dinner time.

Espresso coffee, freshly squeezed juices, all imported alcohol, imported wines and Champaign- Shisha pipe are available against charge

Service/ Activates available at charge

Room Service 24 hours
 Al Dente Italian & Al Sharqi Oriental Restaurants (lunch and dinner)
 Massage
 Baby sitting
 Spa

All inclusive Sports, Leisure and Entertainment

	time
• Soft Gym	10:00
• Water Aerobics	11:30
• Table Tennis	All day
• Dance lesson	15:00
• Beach volley ball	16:00
• Daily evening program at the Bubbles bar	20:30
• Wi-Fi at the Bubbles bar	

Kids Club:

Located at the Novotel PALM area.
 Welcome all children from 4 to 12 years old.
 Handcraft activities, pool and beach games, acrobatics, Rollers, drawing and painting, circus school, origami, bingo, etc.
 Open from 09:00 to 12:00 and from 14:00 to 16:30.

Important Information:

* All Inclusive program starts at 14:00 (Check in time) and ended at the departure day 12:00 noon (Check out time), the bracelet has to be handed out to the reception at 12:00 noon on your departure day or you will be charged with 10 US\$ per person per each extra hour after 12:00 noon.

* You will be charged with **40 US\$** per person per each night you stayed in case of losing your bracelet.