



**MASTER FAMILY
CLUB**

FACT SHEET
2020



MASTER FAMILY CLUB

Name	Master Family Club	Airport	86 Km
Opening Date	01/04/2020 - 31/10/2020	City Centre	20 Km
Category	HV1	Total Area	70.000 M ²
Address	Çenger Mevkii 07600 Manavgat/Antalya	Beach Type	Sand Beach
Phone / Fax	+90 242 766 41 41 +90 242 766 47 42	Length	200 m
Web Site	www.masterfamilyclub.com	Concept	All Inclusive
E-mail	info@masterfamilyclub.com	C/OUT - C/IN	12:00 - 14:00
Booking	rezervasyon@masterfamilyclub.com	Late Check-Out	Chargeable
Credit Cards	Visa - Mastercard - EuroCard	Pets	Not Allowed
Season	Summer 01 Apr. – 31 Oct. 2020	Spoken Languages	Turkish, English, German, Russian

WELCOME

We welcome our guests with: Lemonade, dry cakes and turkish delight.

HONEYMOON CONCEPT

Special room decoration
Fruit basket and sparkling wine in the room
Dinner in a desired à la carte restaurant
Bathrobe
Breakfast is served once in the room.

FREE SERVICES

Wi-Fi Internet (Reception, restaurant, beach)	Mini Club
Beach and Pool Towels	Animation Activities
Sunbeds and Umbrellas	Nightclub Outdoors
Table Tennis	Sauna
Spa and Relaxation Rooms	Turkish Bath

ÜCRETLİ HİZMETLER

Fax	Hairdresser	Tennis Equipment	Wireless internet outside the free areas
2. A La Carte Use	Phone	Tennis	Laundry - Ironing and Dry Cleaning
Doctor	Bottled Drinks	Hookah	Wellness Center/Beauty Salon
Photo Services	Rent a Car	Leather Goods Shop	Water Sports (Banana, Parasailing, Jet Ski)
Baby Stroller	Sand Painting	Boutique	Fresh Pressed Orange Juice
Safe	Popcorn	Souvenir Shop	Tennis Court Lighting
Vitamin Bar	Turkish Coffee		



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SHOPPING MALL

Shop, Boutique, Hairdresser, Leather Shop, Souvenir Shop, Photo Shop.

ROOM TYPES

Room	Number	Size	General Information
Economy Room	0	17 m ²	Double bed + 1 extra bed, bathroom with shower
Standard Room	126	20 m ²	Double bed + 1 extra bed, bathroom with shower
Double Room	36	24 m ²	With bunk bed + 1 bunk, bathroom with shower
Family Room	96	26 m ²	Double bed + 2 single beds, 2 rooms, bathroom with shower
Handicapped Room	2	20 m ²	Double bed, bathroom with shower
Junior Suite	8	20 m ²	Double bed + 2 single beds, 1 living room, bathroom

	Economy Room	Standard Room	Room With Bunk Bed	Family Room	Disabled Room
Garden View	x	x	x	x	x
Electronic Key	x	x	x	x	x
Digital Safe	x	x	x	x	x
LCD TV	x	x	x	x	x
Direct Telephone Line	x	x	x	x	x
Tea-Coffee Setup	x	x	x	x	x
Mini Bar	x	x	x	x	x
Shower Cabin	x	x	x	x	x
Slippers	x	x	x	x	x
Bathroom Supplies	x	x	x	x	x
Hair Dryer	x	x	x	x	x
Balcony	x	x	x	x	x
Wireless Internet	x	x	x	x	x
Balcony Chair and Coffee Table	x	x	x	x	x
Split Air Condition	x	x	x	x	x



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FOOD UNITS

	Time	Place
Breakfast	07:00 - 10:00	Main Restaurant
Late Breakfast	10:00 - 11:00	Main Restaurant
Lunch	12:30 - 14:00	Main Restaurant
Dinner	19:00 - 21:00	Main Restaurant
Night Soup	23:30 - 24:00	Main Restaurant
Lunch	12:00 - 15:00	Mini Club

	Time	Place
Snack		
Pastry	16:00 – 17:00	Lobby Bar
Pizza	12:00 – 15:00	Beach Bar
Hamburger	12:00 – 15:00	Beach Bar
Salad	12:00 – 15:00	Beach Bar
Döner	12:00 – 15:00	Beach Bar (2 times)
Fried Chicken	12:00 – 15:00	Beach Bar
French Fries	12:00 – 15:00	Beach Bar
Fruit	12:00 – 15:00	Beach Bar & Pool Snack Bar
Gözleme	12:00 – 16:00	Beach Bar
Waffle	15:00 – 16:00	Beach Bar
Ice Cream	16:30 – 17:00	Beach Bar
Pasta/Noodles	12:00 – 15:00	Beach Bar
Pişi	14:00 – 16:00	Beach Bar
Baby Buffet	19:00 – 21:00	Main Restaurant

A LA CARTE RESTAURANTS

	Type	Time	Booking
Mediterranean A La Carte	Seafood	19:00 - 21:00	Reservation needed 1 Use
Turkish A La Carte	Turkish Meals	19:00 - 21:00	Reservation needed 1 Use

BEVERAGE UNITS

	Time	Drinks
Lobby Bar	10:00 - 18:00	Domestic foreign alcoholic drinks, cocktails, hot and cold drinks
Pool Bar	10:00 - 18:00	Domestic foreign alcoholic drinks, cocktails, hot and cold drinks
Relax Cafe Bar	10:00 - 17:00	Hot and cold soft drinks
Beach Bar	10:00 - 18:00	Domestic foreign alcoholic drinks, cocktails, hot and cold drinks
Beach bar	20:30 - 24:00	Domestic foreign alcoholic drinks, cocktails, hot and cold drinks
Disco Bar	24:00 - 03:00	Domestic foreign alcoholic drinks, cocktails, hot and cold drinks

Ps. After 24:00 all food and drinks are chargeable.

MINIBAR

The minibar is filled with water and soda on the day of arrival. In the following days, the minibar is only filled with water.



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ANIMATION

DURING THE DAY		EVENING/NIGHT	
Morning Gymnastics	Table Tennis	Professional Dance	Beach Party
Pilates	Mini Football	Acrobatic Shows	Live Music
Step-Aerobics	Boccia	Turkish Night	Disco Special Nights
Streching	Darts		
Water Gymnastics	Beach Volley		
Oriental Courses	Air Rifle		

POOLS

	Size	Depth	Opening Hours	Salt Water	Opening Hours For The Slides
Small Aquapark Pool		1.10 m	08:00 - 18:00		10:00 - 12:00 / 15:00 - 17:00
Children's Pool		0.40 m	08:00 - 18:00		
Adult Aquapark Pool		1.40 m	08:00 - 18:00		10:00 - 12:00 / 15:00 - 17:00
Indoor Pool		1.40 m	10:00 - 16:00		
Beach Pool		1.40 m	08:00 - 18:00	x	
Beach Pool for Children		1.40 m	08:00 - 18:00	x	

SPA AND WELLNES POOLS

Pool	Sauna
Fitness Center	Massage <i>(Extra Charge)</i>
Turkish Bath	Skin Care <i>(Extra Charge)</i>
Relaxation Rooms	Body Care <i>(Extra Charge)</i>

WATER PARK / AQUAPARK

	Height	Length
Tube Freefall	7.60 m	19 m
Body Slide	7.60 m	60 m
Body Slide	7.60 m	60 m
Yellow Tunnel Slide	0 m	16 m
Carpet Slide	0 m	16 m
Blue Labyrinth Slide	0 m	36 m

MINI CLUB

	Age Group	Clock Times	Activities
Mini Club	4 - 12	10:00 - 12:00 14:00 - 17:00	Soft play, playroom, sandbox
Mini Disco	4 - 12	20:30 - 21:00	



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MINI CLUB EVENTS

ACTIVITIES	EVENTS
Face Painting	Pirate Day
Arts & Crafts - Hobbies Activities	Native American Day
Pool Games	Mini Patisserie
Slide	Day Of The Nature
Board Games	Sandcastle Day
Water Games Day	

PRINCIPLE

- Drinks are served in glasses in all our restaurants and bars. Drinks are not served in bottles.
- Alcoholic drinks are not served under 18 years.
- In the bars and restaurants, foreign and domestic alcoholic and non-alcoholic drinks are offered and served under the brands indicated by the hotel.
- All drinks are from T.C. Ministry of Agriculture and Forestry approved.
- The T.C. Law No. 4207, prohibits smoking and tobacco products indoors.
- All offered drinks are approved by the customs authorities and may be imported.
- The minibar is checked and refilled once a day between 10:00 and 16:00. (It is important that the DND card on the door is not forgotten in order to get the service completely).
- If you inform the front desk about your late check-out request one day before your departure date, you can use it for a chargeable period, subject to hotel occupancy.
- The rooms must be vacated at 12:00 on the day of departure. Please visit the front desk before 12:00 to arrange your departure.
- Before the agency's catalog information is printed, it must be checked and confirmed by our hotel. Our facility is not responsible for errors and is not liable for errors in catalogs printed without the permission of our facility. This also applies to "online" catalogs.
- Ironing and hookah are not allowed in the rooms. In case of damage, the guest will be charged.
- The on-duty staff has the right not to serve guests who have exceeded the alcohol limit.
- Every guest should stick to the dress code in the restaurant (beachwear, swimwear, shorts etc. are not accepted).
- Service and times of the day can be changed by the management during the season depending on the weather.
- There is an obligation to wear armband in our hotel. Our guests who do not wear cannot benefit from the services of the hotel.
- If visitors are notified in advance to the front desk, visitors can be on the reception floor and in the lobby for 30 minutes. Visits / stays over 30 minutes will be charged with the hotel's daily usage fee. Upon arrival a passport (passport, driving license, identity card) is required in accordance with the safety regulations.