



► SUMMER 2022 FACT SHEET



KHG a member of Kilit Hospitality Group





Opening Year	2004
Operating Season	Summer
Category	5 Star
Board Basis	Ultimate All Inclusive
Total Area	29.000 m ²
Address	Atatürk cad./ Kemer/ ANTALYA

Telephone	+ 90 242 814 69 00
Fax	+ 90 242 814 69 10
E-mail	info.aura@crystalhotels.com.tr
Official Website	www.crystalhotels.com.tr
Facility Building Blocks Number	Main Building, 2 3-4-storey Blocks + Apart Hotel, 9 3-storey Blocks
Beach Location and Length	Private beach, 180 m long 30 m wide





❖ ROOM TYPES AND NUMBER OF ROOMS



Room Location	Standard Room	Standard Room with Bunk Bed	Family Room with Bunk Bed	Honeymoon Room	Eco Room
Sea / Pool Sea					
Land View	339	84	22	36	26
Side Sea View					





Number of Rooms

Room Location

m2

Features

339

Main Building + Garden
Block18 or 24 m²

This category of rooms consists of a single room with 1 double and 1 single bed, 1 bathroom and WC. (We have 4 special rooms for our disabled guests). Maximum occupancy - 3 persons



Number of Rooms

Room Location

m²

Features

26

Main Building + Garden
Block18 or 24 m²

This category of rooms consists of a single room with 1 double or 2 single beds, 1 bathroom and WC. (We have 4 special rooms for our disabled guests). Maximum occupancy - 3 persons



Number of Rooms

Room Location

m²

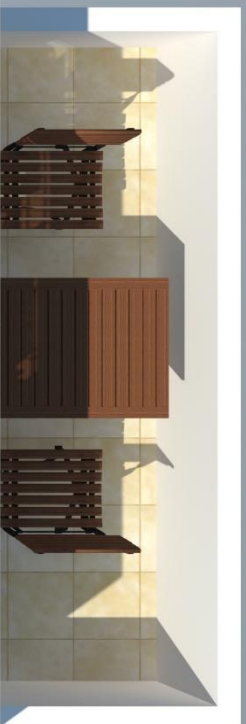
Features

84

Main Building + Garden Block

24 m²

This category of rooms consists of a single room with 1 double and 1 bunk bed, 1 bathroom and WC. Maximum occupancy - 2 + 2 persons.



❖ Standard Room with Bunk Bed Floor Plan



Number of Rooms

Room Location

m2

Features

22

Main Building

38 m²

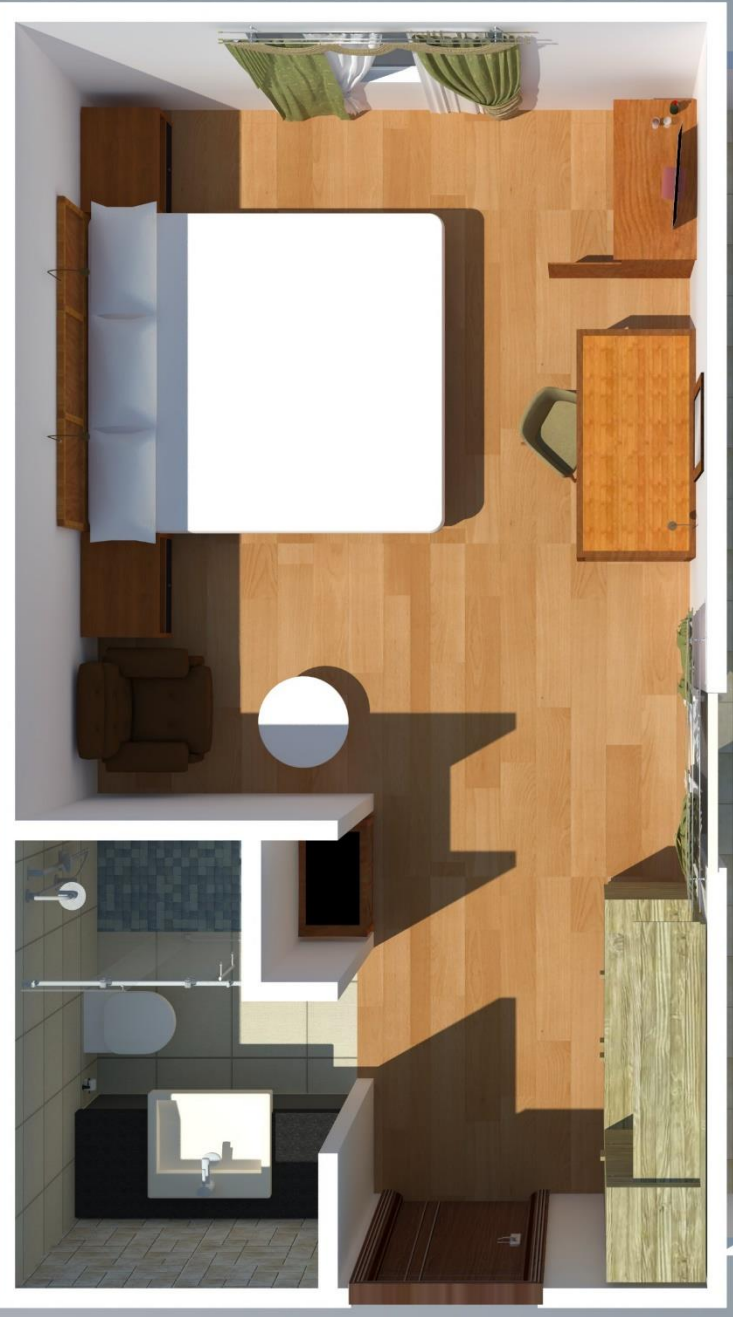
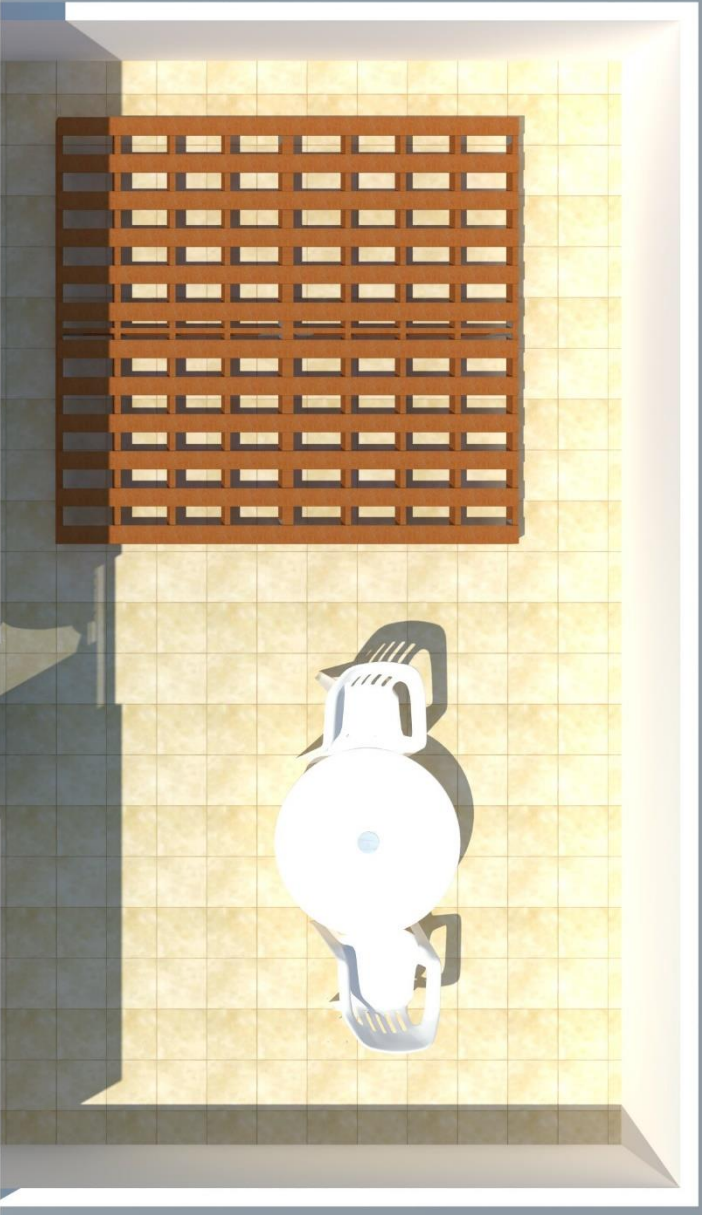
This category of rooms consists of 2 bedrooms (1 double, 1 single and 1 bunk bed), 1 bathroom and WC. Maximum occupancy 2 + 3, 3 + 2 persons



❖ Family Room with Bunk Bed Floor Plan



Number of Rooms	Room Location	m2	Features
36	Garden Block, Attic Storey	24 m ²	This category of rooms consists of a single room with 1 double bed, 1 bathroom and WC, has a large terrace. Maximum occupancy - 2 persons.



❖ Honeymoon Room Floor Plan



❖ Concept Table by Room Type

Room Type	Room Service	Split / Central Air-conditioner	A la Carte Usage	2 TV	Turn Down	Bathrobe	Slippers	Tea -Coffee Set
Standard Room	€	Split	One time *	-	N/A	-	✓	-
Standard Room with Bunk Bed	€	Split	One time *	-	N/A	-	✓	-
Family Room with Bunk Bed	€	Split	One time *	✓	N/A	-	✓	-
Honeymoon Room	€	Split	One time *	-	N/A	✓	✓	✓
Eco Room	€	Split	One time *	-	N/A	-	✓	-

€ = Paid Services

✓ = Free Services

NA = Not Applicable Services

* A la Carte dinner is used once for every 7 nights of stay.

STANDARD SERVICES PROVIDED IN ALL ROOMS

Safe Box

Daily towel change

Daily sheets change

Daily room cleaning (every day between 09:00 - 16:00)

Daily minibar filling (one time per day)

Baby bathtub (upon request)

Baby crib (upon request)

Baby pot (upon request)

STANDARD EQUIPMENT IN ALL ROOMS

Electronic Door Lock System

Large Single or Double Bed

Fire Alarm

Balcony

Balcony Hanger

National and International HD TV Channels

Mini Bar

Hair Dryer

LCD TV

Make-up Table and Mirror

Music Broadcast (via TV channels)

Bathroom Amenities Set

Cartoon Channels

Free WiFi

WC, Shower, Bathroom

Bathroom Towels

Direct Telephone Line in Room and Bathroom

Slippers

Appropriate Air-conditioning System in Every Room

Electronic Safe Box

❖ RESTAURANTS



Outlets	Concept	Concept Details	Service Hours		Capacity	Music	Info
Main Restaurant	Open Buffet	Breakfast	07:00	11:00	800	Central	Special time arrangements for you for a comfortable dining experience.
		Lunch	12:30	14:30			
		Dinner	18:30	21:30			



❖ RESTAURANTS



Outlets	Concept	Concept Details	Service Hours	Capacity	Music	Info
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Main Restaurant	Kids Open Buffet	Lunch	12:00	13:00	800	Central	Without Reservation
		Dinner	18:00	19:30			Free

EAT ✦ **NON STOP**
enjoy your meal



Outlets

Concept

Concept Details

Service Hours

Capacity

Music

Info

Italian Restaurant

24 Hours

Late Snack
Restaurant

21:30

07:00

200

Central

*Food service from Late Dinner
until Breakfast*



Outlets

Concept

Concept Details

Service Hours

Capacity

Music

Info

Italian A la Carte

A la Carte

Italian Cuisine

Turkish Cuisine

18:30

21:30

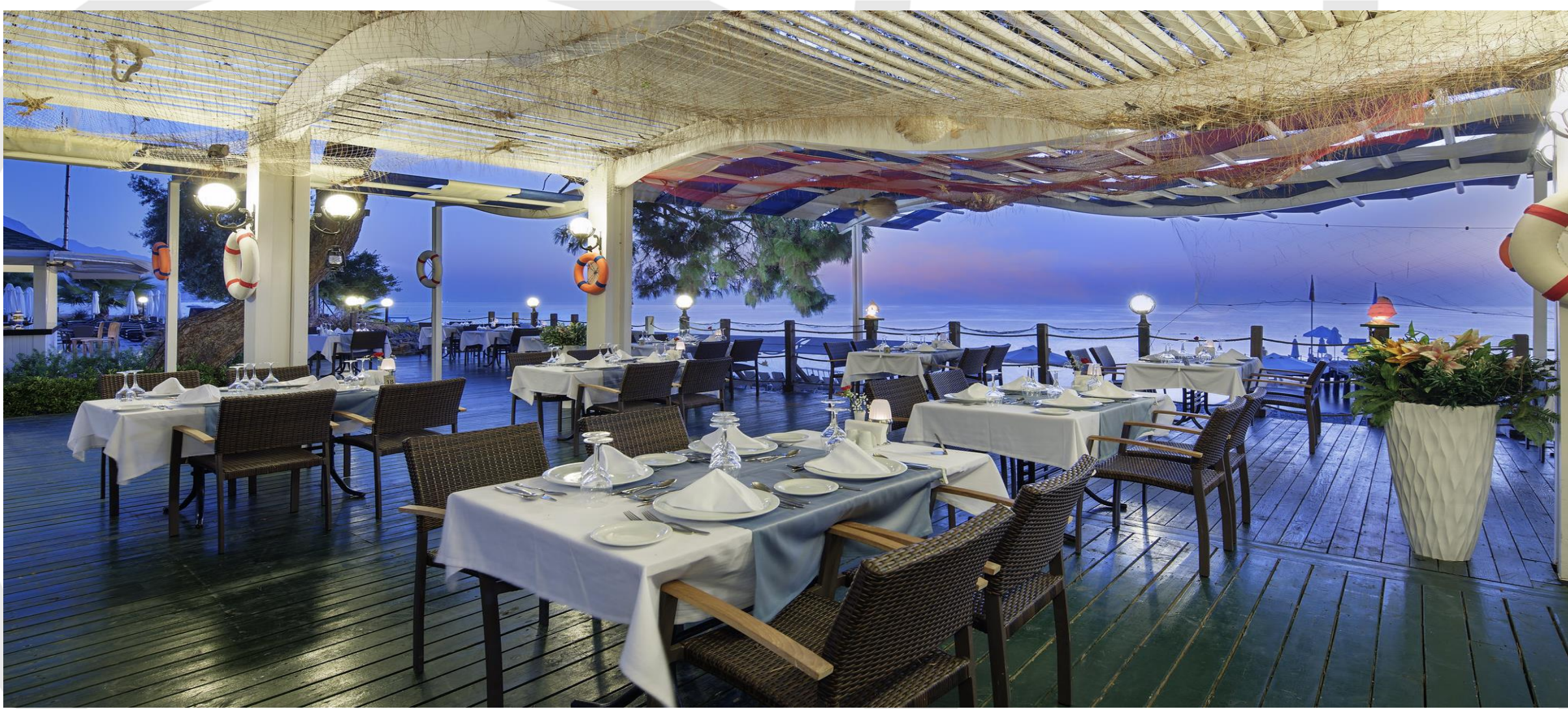
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Central

With Reservation

Free

Turkish A la Carte



Outlets

Concept

Concept Details

Service Hours

Capacity

Music

Info

Fish A la Carte

A la Carte

Sea Food

18:30

21:30

50

Central

*With Reservation
Extra Charge*



Outlets

Concept

Concept Details

Service Hours

Capacity

Music

Info

Crystal Coffee & Patisserie

Patisserie

Snack

11:00

22:00

200

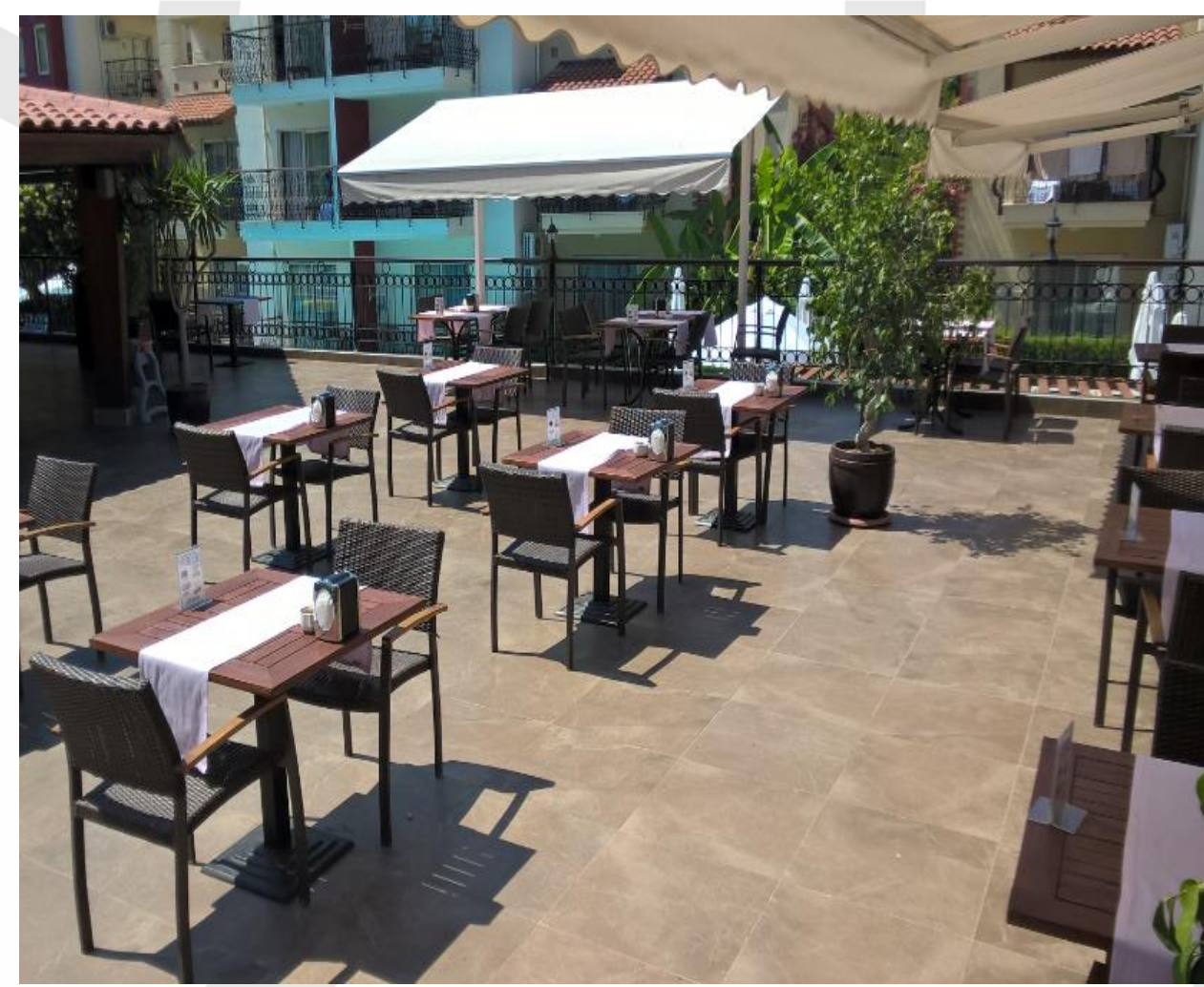
Central

Bakery Offerings, Cakes Assortment and Ice Cream

❖ FOOD & BEVERAGE OUTLETS



Outlets	Concept	Concept Details	Service Hours		Capacity	Music	Info
Pool Snack	Snack	Snack Service	11:00	18:00	100	Central	<i>Fast Food Snack Service</i>
Aqua Snack Restaurant		Snack Service	11:00	17:00			<i>Snack, Pizza, Handmade Burger</i>



Outlets

Concept

Concept Details

Service Hours

Capacity

Music

Info

Gözleme House

Snack

Gözleme

11:00

17:00

100

Central

Various Kinds of Handmade Gözleme

Food House

Snack Service

12:00

16:00

Hamburger and Donut



❖ BARS



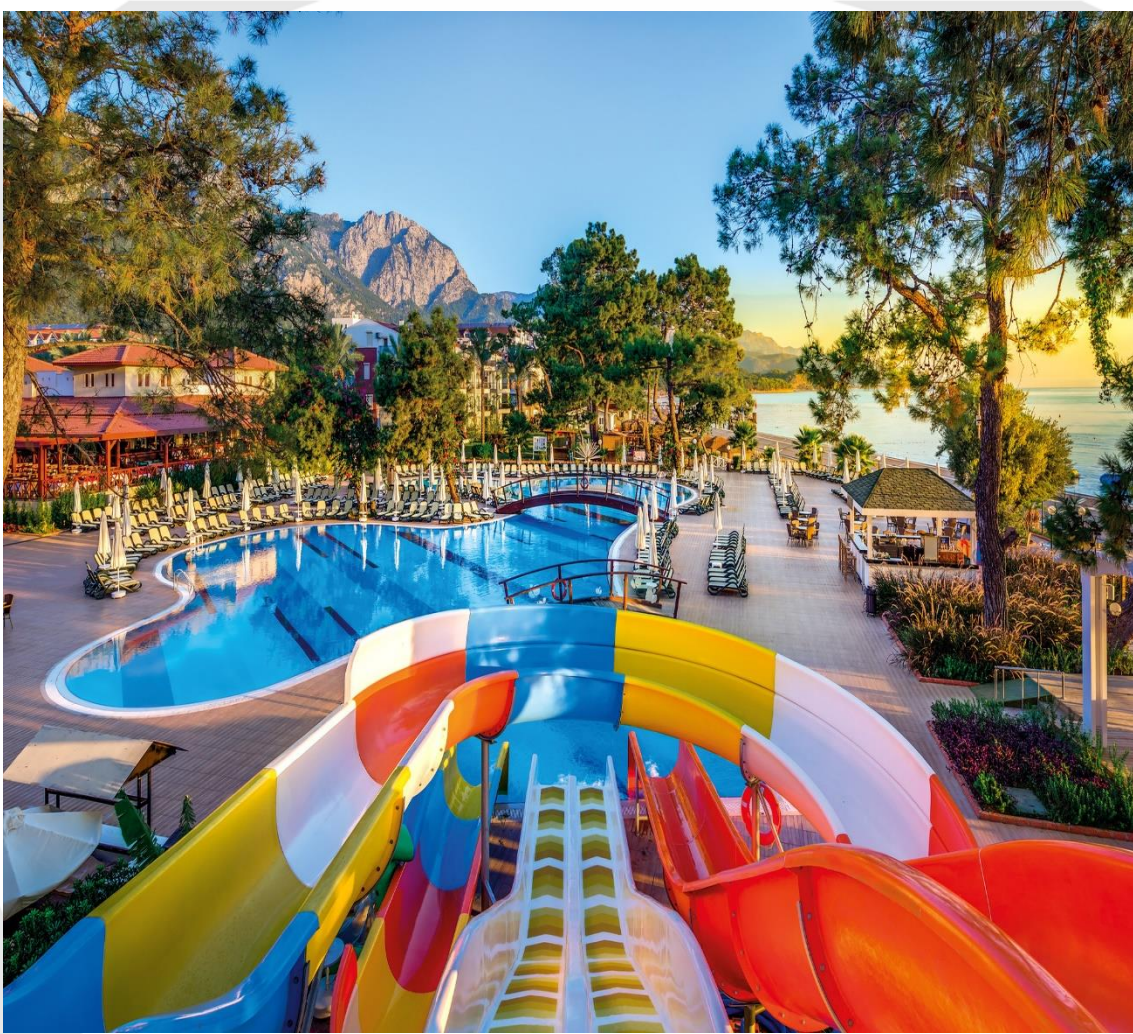
Outlets	Concept	Concept Details	Service Hours	Capacity	Music	Info
Lobby Bar	Beverage	Indoor Drink Menu	10:00	23:59	Central	Local and Imported Alcoholic and Non-Alcoholic Drinks
Crystal Coffee & Patisserie		Hot Drink Menu	10:00	22:00		Hot Drinks



❖ BARS



Outlets	Concept	Concept Details	Service Hours	Capacity	Music	Info
Pool Bar	Beverage	Outdoor Drink Menu	10:00	23:59	300	Local and Imported Alcoholic and Non-Alcoholic Drinks
Beach Bar		Beach Drink Menu	10:00	18:00	200	Local Beer, Wine and Soft Drinks



Outlets

Concept

Concept Details

Service Hours

Capacity

Music

Info

Detox Bar

10:00

18:00

50

Fresh Vegetable and Fruit Drinks

Beverage

Detox Drinks Menu

Central

Aqua Bar

10:00

17:00

50

Local Alcoholic & Non-Alcoholic Drinks



Outlets

Concept

Concept Details

Service Hours

Capacity

Music

Info

Disco Bar

Beverage

Service Bar Drink Menu

23:00

02:00

100

Central

Local Alcoholic and Non-Alcoholic Drinks



❖ SPECIAL DAYS & ORGANIZATIONS



FREE SERVICES

Special service for honeymoon couples: fast check-in, sparkling wine, fruit basket, themed room decoration, A la Carte reservation on an evening of your choice (with special table decoration) and breakfast service to the room on your preferred date, room upgrade to a higher category depending on the availability of the hotel, special setups, flowers and special designed gifts in the room.

** In order to validate the package, the date of marriage registration shall not be more than 10 months prior to arrival (basing on check-in date). It is mandatory to submit the marriage certificate upon the check-in.

PAID SERVICES

Birthday Celebration Card, Wine, Fruit Plate, Decorated Table at the Restaurant. Birthday Cakes are offered on a paid basis.

Wedding Anniversary Celebration: Wine, Fruit Plate, Decorated Table at the Restaurant. Wedding Anniversary Cakes are offered on a paid basis.

L&H Ultimate All Inclusive

Local & Healthy Ultimate All Inclusive

- We select and present our food products standing by their authentic place of origin
- Local products are displayed with geographical tags ("Cream", "Cheese "etc.)
- We offer gluten-free bread and dough products made with healthy wheat
- Healthy and natural products are mainly used in children's and baby buffets
- Detox menu includes carefully selected vegetables and fruits that turn into a healthy drinks
- Fried products containing refined trans fat are not presented. We give our priority to healthy cooking methods throughout the facility.

LOCAL  **HEALTHY**
food & drinks



WE ✕ **SERVE**
you enjoy

Dear Guests, we've prepared a new open buffet system to completely eliminate contact with food serving and service equipment.

Our Kitchen Chefs will serve the delicious food prepared for you on open buffets without touching it by means of "**WE SERVE**" system within the social distance rules.

WE ✕ **SERVE**
you enjoy

FOOD & BEVERAGE SERVICES

Standard Free Services

Standard Free Services

Traditional Palace Sherbet and Cezerye as a Welcome Treat

24-hour beverage service

Table service in all outlets

Dietary food at the Main Restaurant

Mini bar (refilled one time per day)

Vegetarian food at the Main Restaurant

Lunch and dinner concepts include beverage serving

Local themed food at the Main Restaurant

All-day Snack restaurants serving grill varieties, pizza, pide, hamburger and similar snack foods

Kids Open Buffet at the Main Restaurant

Main restaurant serves breakfast, lunch and dinner within an open buffet concept

Ice Cream Service

Baked fresh daily bakery products served in patisseries

Baked Potato

International and local coffee

Boiled Corn

Various handmade foods served in Snack Restaurants

Some of A la Carte Restaurants

FOOD & BEVERAGE SERVICES

Standard Free Services

Standard Paid Services

Welcome Service	Freshly squeezed vegetable & fruit juices and Energy drinks
A 'la Minute food preparation in some units	All bottled alcoholic products, all special local and import wines and champagnes, Premium alcoholic beverages (10 and 12 + years old aged VSOP, XO Cognacs)
Special section for families with children in the Main Restaurant	All wine, champagne and special meals at A la Carte Restaurants orders are served for an extra charge. (Excluding Table Wine))
Fresh cut fruit and charkuterie served at the buffet	24-hour Room Service
Baked fresh daily bakery products	Special meals and events organized in certain locations of the facility
Beverage menu in all bars	Special day celebrations (Wedding Anniversary and Birthday cakes)
1 Use of A la Carte Restaurant for every 7 nights of stay	All A la Carte Restaurants for stays of 6 nights or less
Thematic buffet presentations, including Turkish cuisine once a week	



PAVILLIONS

The joy is in its nature

Naturally delightful

Depending on availability, the pavilions can be rented for a daily fee.
A complete minibar setup as well as a special service for food and drinks are available



❖ SWIMMING POOLS



POOL	DEPTH	m ²
Indoor Pool (ADULT)	140 cm	200 m ²
Indoor Pools (KIDS)	40 cm	30 m ²
Aqua Park	140 cm	750 m ²
Aqua Park	140 cm	285 m ²
Activity Pool	140 cm	750 m ²

All pools are closed between 20:00 and 08:00 due to cleaning works and guest safety.



❖ CRISPY KIDS WORLD



For our little guests ... We have created great opportunities so that they can enjoy their holidays to the fullest in an unlimited and freely way. All-day activities, Crispy Mini Club, games, designated pool, food and beverage services for children and young people ages 4-12. We have prepared many activities where they can make new friends, improve themselves, get enough of games and fun. Our kids club staff, to whom you entrust your most precious ones, show our little ones all the care they deserve and constantly watch over them. We know that the kids club is the most important department that does not admit mistakes, and for this reason, our kids club personnel in all our facilities with the concept of "Child and Family Friendly Hotel" host our little guests with this awareness. Because we know that if our little guests are happy, their families are happy too. Come and present your children a fun, adventurous and unforgettable holiday!

- Mini Club (04-12 years)
- Teen Club (13-17 years)
- Mini Disco
- Mini Cinema

- Playground (outdoor)
- Mini pool and activity equipments
- Baby stroller (paid)
- Learning games and activities, shows for children

❖ ENTERTAINMENT & ACTIVITY & SPORT



Daily Activities

Night Shows

Themed Parties & Gala Night

Live Music on certain days of the week

Live Music Bands

Backgammon, chess, card games etc.

Karaoke

Outdoor Fitness

Yoga & Meditation



★★★★★

CRYSTAL HOTELS

RESORT & SPA
KEMER · BELEK · SIDE · BODRUM



CRYSTALCLEAR
Spa Center



❖ SPA CENTER



Free Services

Indoor Swimming Pool
Relax Area
Sauna
Turkish Bath
Steam Room

Paid Servies

Massage Rituals,
Body and Skin Care
Hairdresser and Beauty Salon
CH'Í Detox Programs
Personal Care Programs



❖ SPORT & ACTIVITIES



Free Services

Boccia, darts, aerobics, stretching, Aqua Aerobics, Fitness center

Paid Services

Motorized and non-motorized water sports (canoe and pedalo, Jet ski, banana, Parasailing, Ringo, surfing and windsurfing (certificate is mandatory))

❖ SPORT & ACTIVITIES



Free Services

Tennis court (1) and table tennis

Paid Service

Tennis equipment, court lighting

GENERAL SERVICES (Free Services)

24 - Hour Welcome Desk

Guest Relations desk

Wake-Up Service

Daily table reservations in the Main Restaurant for disabled guests

Message Service

Special landscaping allowing disabled guests to access any area of the facility

Parking Lot (OUTDOOR)

Luggage Carriers

Pillow Menu in Room

GENERAL SERVICES (Paid Services)

Telephone, fax, photocopy

Laundry (dry cleaning, washing, ironing and tailor service)

Shopping Center (Shops)

Transfer Services

Rent a Car, Bicycle Rental, Baby Stroller Rental

Doctor Service

Photography Service

SHOPPING CENTER

Leather Shop

Boutique

Market

Photographer

Hairdresser

IMPORTANT INFORMATION

- Quality Management Systems: ISO 9001 Quality Management System
 - ISO 14001 Environmental Management System
 - ISO 50001 Energy Management System
 - ISO 10002 Customer Satisfaction Management System
 - ISO 45001 Occupational Health and Safety Management System
 - ISO 22000 Food Safety Management System
- Officially certified first class products and brands are used in all Food and Service offerings.
 - Guests who are allergic to any food products are required to inform the Guest Relations of their situation upon entering the facility. Otherwise, the Hotel Management is not responsible for any problem that may occur.
 - In accordance with the laws of the Republic of Turkey as of 19.05.2008 smoking is prohibited in general indoor areas.
 - Pets are not allowed in our facility.
 - Hotel Check-In time 14:00 and Check-Out time is 12:00. Even if the room is left on time, the use of the facility services after 12:00 is subject to an extra charge.
 - Some restaurants and bars may have a dress code. (Dinner buffet and A la Carte Restaurants)
 - Air-conditioning working hours are automatically adjusted by the automation system according to the outside weather conditions in order to provide maximum comfort.
 - Alcoholic beverages, as well as tobacco products and alcohol, are not served and sold to the guests under the age of 18.
 - Alcohol is not served to the guests with health risks.
 - Preparatory works carried out during the opening and closing of the season may be delayed due to the weather conditions.
 - The opening date of the beach is determined by the hotel management according to the weather conditions.
 - The hotel management reserves the right to unilaterally make changes in all services and hours stated in the Factsheet due to pandemic, weather conditions and similar reasons beyond the control.
 - Days when restaurants and bars are closed set by the hotel management may vary depending on weather conditions and reservation requests.
 - In terms of hygiene and safety it is not suitable to take food, beverage and equipment out from food and beverage units to outdoor areas.
 - Bath amenities are provided in accordance with the number of persons on daily basis.
 - Information letter with general rules of the facility is given upon arrival to all guests against signature.
 - In case if sun bed is occupied but not being used for a long time, the hotel authorized personnel may take the belongings away from the sun bed to empty it.
 - Fishing and hunting within the swimming borders is prohibited.
 - Motor vessels cannot be used within the swimming borders.
 - All consumables, guest amenities, towels, mini bar contents, and cosmetic products provided in the rooms are served as an all-inclusive package for daily use within the facility. It is not appropriate to take these supplies out of the facility.
 - The hotel management reserves the right to make unilateral changes regarding the services and information in this guide.
 - Our current concept is always available on our crystalhotels.com.tr website. Tour Operators and Agencies acknowledge that currently published concepts are valid within the scope of the contracts and they will update this information simultaneously on their sales and marketing channels.
 - **Crystal Hotels does not accept responsibility for out-of-date content on the web sites of agencies and tour operators.**

MEASURES AGAINST GLOBAL WARMING IMPLEMENTED IN OUR HOTELS

Natural Gas Usage

Waste sorting

Usage of recyclable materials

Usage of Energy Saver in rooms

Usage of electricity-saving lighting and sensors

Usage of sensors and aerators to save water

Solar Energy Usage



UP-TO-DATE PHOTOS, VIDEO, LOGO, FACT SHEET

CRYSTAL AURA BEACH RESORT & SPA

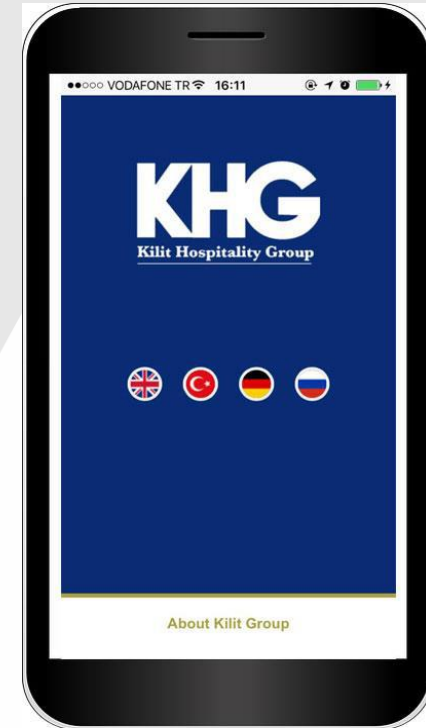
You can access all up-to-date information, fact sheets, images, logos and videos from the addresses below.

www.crystalhotels.com.tr



<http://acente.kilithg.com/>

You can download
Kilit Hospitality Group
Mobile Application



on your IOS and ANDROID mobile phones.





★★★★★

CRYSTAL AURA BEACH

RESORT & SPA

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